



OIL & NATURAL GAS CORPORATION (W.O.U.) KARMACHARI SANGHATANA

AFFILIATED TO - PETROLIUM & GAS WORKERS' FEDERATION OF INDIA

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Website : www.ksmumbai.com

REF. : ONGC/KS/ 58/2026

DATE : 07/07/2026

To,
The ED- MH Asset,
ONGC-WOU,
Vasudhara Bhavan,
Bandra (E),
Mumbai- 400 051

Sub.: Repeated Unsafe Operations at NQO Process Complex Following Fire Alarm Activation & Non-Execution of Safe Shutdown.

Respected Sir,

We are in receipt of complaint from our crew members dated 28.06.2026 concerning repeated unsafe operations at the NQO Process Complex. The Union places on record its serious concern that the reported sequence of events fire alarm activation, automatic operation of fire protection systems & continued plant operation without bringing the installation to a demonstrably safe condition creates an initial case of operational, procedural & supervisory failure. The recurrence of a similar event within a span of one week strongly suggests that the matter is not isolated & that the response after the first event on 27.06.2026 was either inadequate, incomplete, or not effectively implemented. The exact alarm tag numbers, event chronology, DCS/ESD log history, interlock status, shift responsibility & command decisions remain **[DETAIL UNSPECIFIED]** & must therefore be immediately preserved.

Therefore, we demand the following without delay:

- Management must order an **immediate preliminary safety review** & issue a written direction that whenever a fire alarm is accompanied by deluge/firewater system activation, the affected installation or process segment shall be brought to a safe condition strictly in accordance with applicable emergency procedures unless a recorded, technically justified & duly authorized exception exists. No worker should be compelled, directly or indirectly, to continue operations in conditions that appear incompatible with fire & emergency protocols.
- Management must institute a **formal & transparent inquiry** into both reported incidents dated 27.06.2026 & 28.06.2026, including examination of: alarm & trip logs; DCS/ESD cause-and-effect matrix; interlock bypass history; maintenance records; permit conditions; control room actions; instructions issued to shift staff; & the identity/designation of all decision-makers involved. Where any material detail remains unavailable, it should be explicitly marked as **[DETAIL UNSPECIFIED]** in the inquiry note rather than omitted.
- Management must complete an **interim report** identifying root cause, responsibility, corrective action, preventive action & retraining requirements. The final report should also state whether any emergency shutdown logic, interlock, SOP, or escalation requirement failed in design or execution.

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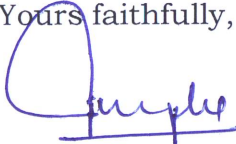
- Until the inquiry is completed, management must conduct & document a **joint safety audit/verification** of the NQO installation, including readiness of fire detection, deluge, firewater, ESD, communication, muster & emergency response systems & share the key observations with the Union.

This representation is made **without prejudice** to the rights of employees & the Union under ONGC's integrated HSE framework & applicable grievance mechanisms & also under applicable Indian labour & workplace safety laws.

This may be treated as a matter of urgent employee safety, not a routine correspondence.

We expect to approach this matter with the seriousness it deserves. Employees safety cannot be subordinated to continuity of production. Where fire protection systems activate, the first principle must be preservation of life, installation integrity & environmental safety. We trust that ONGC Management will act promptly, transparently & in keeping with the standards it publicly professes.

Thanking you,
Yours faithfully,



(Pradeep Mayekar)
General Secretary

Copy to:

1. GGM (Prod.), Head Offshore Safety, Vasudhara Bhavan, Bandra (E), Mumbai- 51
2. SM- North, ONGC WOU, MH Asset, Vasudhara Bhavan, Bandra (E), Mumbai- 51
3. SAM- NQO, ONGC WOU, MH Asset, Vasudhara Bhavan, Bandra (E), Mumbai- 51
4. GM, I/c-HR/ER, MH Asset, ONGC-WOU, Vasudhara Bhavan, Bandra (E), Mum-51
5. GM I/c-IR, ONGC-WOU, NBP Gr.Heights, BKC, Bandra (E), Mumbai – 51.

Date: 28 June 2026

To,
The General Secretary,
Karmachari Sanghatana,
WOU, Mumbai

Subject: Urgent Representation Regarding Repeated Unsafe Operations at NQO Process Complex Following Fire Alarm Activation

Dear Sir,

I am writing to bring to your immediate attention a serious and recurring safety issue at the NQO Process Complex that demands urgent intervention.

A highly unsafe situation has now occurred **twice within a single week**:

- 27 June 2026 at approximately 05:00 hrs
- 28 June 2026 at approximately 20:30 hrs

On both occasions, the **fire alarm was activated**, followed by the **automatic operation of the deluge valve and firewater pump**, clearly indicating an emergency condition. However, despite the activation of these critical fire protection systems, **the process plant continued to operate without any emergency shutdown**.

The activation of the fire detection and fire protection systems signifies a potentially hazardous situation. Allowing the process to continue under such conditions is an unacceptable risk that endangers employees, contractors, plant assets, and the surrounding environment. The recurrence of this incident within a week indicates that this is not an isolated event but a serious systemic safety concern.

It is alarming that no effective corrective action appears to have been taken after the first incident on 27 June 2026, resulting in a second occurrence on 28 June 2026. This raises serious questions regarding:

- Compliance with established safety procedures and emergency response protocols.
- The functionality and integration of the Emergency Shutdown (ESD) system with the fire detection system.
- Whether any safety interlocks have been bypassed or disabled.
- The adequacy of management's response to the first incident.

Considering the potential consequences of continuing plant operations during a fire emergency, I request the union to immediately raise this matter with the management and demand:

- A thorough and transparent investigation into both incidents.
- Identification of the root cause and accountability for the repeated unsafe operation.
- Immediate implementation of corrective and preventive measures.
- Assurance that, whenever the fire alarm, deluge system, and firewater pumps are activated, the plant is brought to a safe condition in accordance with established safety standards and emergency procedures.
- Communication of the investigation findings and corrective actions to all employees.

Date: 28 June 2026

Safety is the highest priority in any process industry. Repeated operation of the plant after activation of fire protection systems is unacceptable and has the potential to result in a catastrophic incident if not addressed immediately.

I request the union to pursue this matter urgently to ensure that the safety of all employees is protected and that such unsafe practices are not permitted to continue.

Yours faithfully,

NQO Process Complex.