

OIL & NATURAL GAS CORPORATION (W.O.U.) KARMACHARI SANGHATANA

AFFILIATED TO - PETROLIUM & GAS WORKERS' FEDERATION OF INDIA

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Website : www.ksmumbai.com

REF. : ONGC/KS/ 41 /20 26

DATE : 18/05/2026

To,
The ED Chief - HR Services
ONGC-WOU,
NBP Green Heights, BKC,
Bandra (E)
Mumbai - 400 051.

efc

Sub.: Revision of Ceiling Rates for Consultation & Dental Charges.
(Ref: Office Order WOU/RO/MS/Consult.Ch./3/23-24 dated 03.04.2023).

Respected Sir,

With reference to **Office Order WOU/RO/MS/Consult.Ch./3/23-24**, dated **03.04.2023**, we note that the current ceilings for reimbursement of OPD consultation fees & dental treatment charges are now inadequate. Since that order, medical costs have risen sharply industry data show healthcare inflation at about 12-15% per year, far outpacing general inflation.

For context, ONGC's earlier policy (2008) capped specialist consultation at only ₹300; even if updated modestly in 2023, these ceilings remain well below prevailing private-sector rates. Current limits force employees to incur high out-of-pocket costs for routine & specialist care, undermining patient access.

Accordingly, we propose upward revision of the reimbursement ceilings. As illustrative options:

- Increase **MBBS** doctor consultation caps by ~25-30% (i.e. from about ₹400 to ₹500-600)
- Raise specialist (**MD/MS/DNB**) fees by ~15-25% (i.e. ₹1,500-1,700)
- Raise super-specialist (**DM/MCh**) fees by ~20-45% (i.e. ₹2,100-2,400).
- Dental surgeon (**BDS/MDS**) consultation fees should also be raised (i.e. ₹500 to ₹700). Dental treatment procedure charges (currently tied to standard government hospital rates) should be aligned upward as well for instance, increasing each category by ~20-30% above present Ganga Ram Hospital benchmarks.

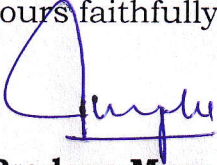
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MEDICAL SECTION
DATE 19/05/26
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We request to revise the ceilings with existing rates at the earliest.

Thanking you,
Yours faithfully,



(Pradeep Mayekar)
General Secretary

Copy to:

1. CGM (MS), Head Medical Services,ONGC, P D Urja Bhavan,'5' Nelson Mandela Marg,Vasant Kunj, New Delhi – 110 070.
2. GM- I/c - IR, ONGC-WOU,NBP Green Heights,BKC,Bandra (E), Mumbai – 400 051
3. GM- I/c -Medical,ONGC-WOU,NBP Green Heights,BKC,Bandra (E),Mum.- 400 051



OIL AND NATURAL GAS CORPORATION LTD
Regional Office, Medical Section
2nd Floor, NBP Green Heights, Quadrant 3,
Bandra (East), Mumbai 400 051.

No. WOU/RO/MS/Consult. Ch./3/23-24

Date: 03.04.2023

OFFICE ORDER

Ceiling rates of reimbursement of consultation fee of General Medical Practitioners (MBBS), Specialists (MD/MS/DNB), Super Specialists (DM/MCH), and Dental Surgeons (BDS/MDS) and Dental treatment charges

Competent authority has accorded approval to revised ceiling rates of reimbursement of consultation fee of General Medical Practitioners (MBBS), Specialists (MD/MS/DNB), Super Specialists (DM/MCH), and Dental Surgeons (BDS/MDS) and ceiling rates of reimbursement of dental treatment charges summarized as below:

CONSULTATION OF DOCTORS:

Category of doctors	Description of consultation	Ceiling rate (INR)
General Medical Practitioner (MBBS)		400
Specialists (MD/MS/DNB)	A. Greater Mumbai:	
	1 st Consultation:	1300
	2 nd Consultation:	650
	3 rd Consultation:	650
	B. Navi Mumbai & Thane:	
	1 st Consultation:	1000
	2 nd Consultation:	500
	3 rd Consultation:	500
	C. Extended Suburbs:	
1 st Consultation:	800	
2 nd Consultation:	400	
3 rd Consultation:	400	
Super Specialists (DM/MCH)	D. Greater Mumbai:	
	1 st Consultation:	1800
	2 nd Consultation:	900
	3 rd Consultation:	900
	E. Navi Mumbai & Thane:	
	1 st Consultation:	1300
	2 nd Consultation:	650
	3 rd Consultation:	650
	F. Extended Suburbs:	
1 st Consultation:	1000	
2 nd Consultation:	500	
3 rd Consultation:	500	

Kishori

Dental Surgeons*		
BDS:		300
MDS:		600

*Only one consultation fee shall be reimbursed during one course of dental treatment.

Note: The 2nd and 3rd consultation rates proposed above, shall be applicable within 21 days of 1st consultation with the same doctor for the same illness.

DENTAL TREATMENT PROCEDURES:

The reimbursement of dental treatment charges for treatment taken at Mumbai shall be governed by EC approved guidelines issued Vide para 2 (ii) of office order no. ONGC/ER/CP/MED/012 dated 21.05.2019(Annexure-1). As per these guidelines, latest dental treatment rates of Sir Ganga Ram Hospital, Delhi, or actual rates, whichever is lower shall be applicable for reimbursement.

The currently applicable rates for commonly performed ONGC admissible dental procedures are as follows:

Sr. No.	Procedure	Rate (INR)
1.	Extraction per tooth	740
2.	Extraction of fractured/decayed tooth (complicated surgical extraction)**	1460
3.	Filling- Amalgam	2240
4.	Filling- Composite	2200
5.	Root canal treatment (RCT)- Anterior**	3660
6.	Root canal treatment (RCT)- Posterior**	5850
7.	Core build up (using cast post)**	2210
8.	Core build up (using prefabricated post)**	1470
9.	Scaling full mouth	2200
10.	Removable partial denture-one tooth	2940
11.	Each additional tooth in removable partial denture	750
12.	Complete denture upper or lower (either one)	8790
13.	Complete denture upper and lower (both)	17580
14.	Crown/bridge per unit-Molar (Metal)**	4400
15.	Crown/bridge per unit-Incisor/Canine/Premolar (Ceramic)**	6600
16.	Re-cementation of crown-per tooth	890
17.	Re-cementation of bridge-per abutment tooth	890
18.	IOPA Dental X-ray per plate	250
19.	OPG (Panoramic X-ray) per plate [£]	500
20.	CBCT (Dental CT scan) per scan [£]	2500

** X-rays are mandatory for reimbursement.

[£]Revised rates approved by the competent authority (not available in Sir Ganga Ram Hospital, Delhi rate list).

Note: For extensive gum surgeries, complete history and clinical records of tooth position wise pocket depth, attachment loss and required radiographs are to be submitted along with reimbursement claims. *Kishini*

This may also be noted that:

1. All revised rates shall be valid for the period of 3 years from 01.04.2023 to 31.03.2026.
2. Past cases will not be re-opened.
3. Claims for reimbursement are to be submitted in line with guidelines issued vide circular no. WOU/RO/MS/2/22-23 dated 21.02.2023(Annexure-2).

Madhuri
03-04-2023
(Dr. Madhuri Kalita)
GM-I/C Medical Services