



OIL & NATURAL GAS CORPORATION (WOU) KARMACHARI SANGHATANA

AFFILIATED TO - PETROLEUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

Tel. : 022-26274102

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Website : www.ksmumbai.com

REF. : ONGC/KS/ 13 /2025

DATE : 20/01/2025

To,
The ED- B&S Asset,
ONGC, WOU,
Vasudhara Bhavan,
Bandra (E)
Mumbai- 400051

Subject: Short supply of food boxes on the Platforms of B&S Asset.

Respected Sir,

This has reference to the subject cited above where we have received complaints from the employees performing duty on the B-193 platform, B&S asset. Please find attached food box delivery details of platform B-193 for your perusal. **Instead of 51 Food boxes** platform B-193 has received only **40 food boxes during the year 2024**. There is a short supply of **11 Food boxes** is a matter of serious concern. In other words, caterers have saved the cost of 11 Food boxes which is a huge amount. They have given the details of the POB also which is always beyond the designed capacity of the platform. **They have received only 7 food boxes within Seven days and 15 Food boxes within a 9 to 15 days interval.**

Crores of rupees ONGC is spending for infrastructure but still the user end is unsatisfied. The present catering contractor is "**M/S Saraf Corporation India Ltd.**" and we can not expect satisfactory service by seeing his past record.

There should be written complaints from the OIM's for the delay of delivering the food boxes. The unsatisfactory service is the common complaint from the offshore installations. There should be action for improving the quality of the service and supply of food boxes offshore. We are not able to provide basic needs to our employees. It is disgusting.

We hope your esteemed authority will take a serious note of our complaints and will improve the present situation as the atmosphere on the platform is volatile.

Thanking you,
Yours faithfully,

(Pradeep Mayekar)
General Secretary

Copy to:

1. Area Manager, ONGC WOU, B & S Asset, V. Bhavan, Bandra (E), Mum-51
2. GGM (Log.) - Head NSB, ONGC, WOU, Nhava Supply Base, Raigad.
3. GM, I/c-HR/ER, ONGC WOU, B & S Asset, V. Bhavan, Bandra (E), Mum-51
4. GM I/c IR, ONGC-WOU, NBP Gr. Heights, BKC, Bandra (E), Mumbai - 51.

21/1/2025

Food Box Delivery Details at B193 Platform						
Sr. No.	Date of Delivery of Food Box	Date of Loading of Food Box	Tentative Date of Actual Delivery of Food Box	Delay by xxxx Days from Last Food Box (Frequency 07 Days)	No. Food Boxes Received in the Month	Remarks
1	1/Jan/2024	2/Jan/2024	3/Jan/2024		4	Food Box Delivered in Frequency of 10 Days instead of 07 Days
2	11/Jan/2024	12/Jan/2024	13/Jan/2024	3		
3	20/Jan/2024	21/Jan/2024	22/Jan/2024	2		
4	29/Jan/2024	30/Jan/2024	31/Jan/2024	2		
5	8/Feb/2024	9/Feb/2024	11/Feb/2024	3	3	Food Box Delivered in Frequency of 10 Days instead of 07 Days
6	17/Feb/2024	19/Feb/2024	22/Feb/2024	2		
7	27/Feb/2024	28/Feb/2024	29/Feb/2024	3		
8	7/Mar/2024	8/Mar/2024	10/Mar/2024	2	4	Food Box Delivered in Frequency of 08 Days instead of 07 Days
9	15/Mar/2024	16/Mar/2024	18/Mar/2024	1		
10	23/Mar/2024	24/Mar/2024	26/Mar/2024	1		
11	31/Mar/2024	31/Mar/2014	1/Apr/2024	1		
12	8/Apr/2024	9/Apr/2024	9/Apr/2024	1	4	Food Box Delivered in Frequency of 07 Days
13	15/Apr/2024	16/Apr/2024	16/Apr/2024	0		
14	22/Apr/2024	23/Apr/2024	23/Apr/2024	0		
15	29/Apr/2024	30/Apr/2024	30/Apr/2024	0		
16	7/May/2024	8/May/2024	9/May/2024	1	3	Food Box Delivered in Frequency of 09 Days instead of 07 Days
17	16/May/2024	17/May/2014	17/May/2024	2		
18	25/May/2024	26/May/2024	27/May/2024	2		
19	2/Jun/2024	3/Jun/2024	2/Jun/2024	1	4	Food Box Delivered in Frequency of 08 Days instead of 07 Days
20	10/Jun/2024	11/Jun/2024	11/Jun/2024	1		
21	18/Jun/2024	19/Jun/2024	19/Jun/2024	1		
22	26/Jun/2024	27/Jun/2024	30/Jun/2024	1		
23	8/Jul/2024	9/Jul/2024	11/Jul/2024	5	3	Food Box Delivered in Frequency of 11 Days instead of 07 Days
24	18/Jul/2024	19/Jul/2024	23/Jul/2024	3		
25	29/Jul/2024	30/Jul/2024	31/Jul/2024	4		
26	6/Aug/2024	7/Aug/2024	13/Aug/2024	1	3	Food Box Delivered in Frequency of 10 Days instead of 07 Days
27	17/Aug/2024	18/Aug/2024	19/Aug/2024	4		
28	30/Aug/2024	31/Aug/2024	2/Sep/2024	6		
29	9/Sep/2024	10/Sep/2024	11/Sep/2024	3	3	Food Box Delivered in Frequency of 10 Days instead of 07 Days
30	19/Sep/2024	20/Sep/2024	20/Sep/2024	3		
31	27/Sep/2024	28/Sep/2024	29/Sep/2024	1		
32	7/Oct/2024	8/Oct/2024	9/Oct/2024	3	4	Food Box Delivered in Frequency of 08 Days instead of 07 Days
33	15/Oct/2024	16/Oct/2024	18/Oct/2024	1		
34	23/Oct/2024	24/Oct/2024	25/Oct/2024	1		
35	31/Oct/2024	1/Nov/2024	3/Nov/2024	1		
36	11/Nov/2024	12/Nov/2024	14/Nov/2024	4	3	Food Box Delivered in Frequency of 10 Days instead of 07 Days
37	21/Nov/2024	22/Nov/2024	23/Nov/2024	3		
38	30/Nov/2024	1/Dec/2024	2/Dec/2024	2		
39	9/Dec/2024	10/Dec/2024	12/Dec/2024	2		
40	18/Dec/2024	19/Dec/2024	Not Yet Rcvd	2		
41				-45651		
42				-7		Out of 51 Food Boxes B193 Platform have received only 40 Food Boxes for 11.5 Months / 352 Days
43				-7		
44				-7		
45				-7		
46				-7		
47				-7		
48				-7		

Days between 2 food boxes	Food Box received since April 2024	
	Date	POB
(Ideally 7)	02 एप्रिल 2024	185
8	10 एप्रिल 2024	191
7	17 एप्रिल 2024	195
8	25 एप्रिल 2024	186
6	01 मे 2024	180
8	09 मे 2024	190
9	18 मे 2024	186
8	26 मे 2024	184
8	03 जून 2024	166
8	11 जून 2024	168
9	20 जून 2024	181
9	29 जून 2024	189
5	04 जुलै 2024	171
6	10 जुलै 2024	172
15	25 जुलै 2024	180
6	31 जुलै 2024	176
7	07 ऑगस्ट 2024	175
12	19 ऑगस्ट 2024	173
13	01 सप्टेंबर 2024	179
10	11 सप्टेंबर 2024	177
9	20 सप्टेंबर 2024	185
9	29 सप्टेंबर 2024	201
9	08 ऑक्टोबर 2024	180
9	17 ऑक्टोबर 2024	178
7	24 ऑक्टोबर 2024	183
9	02 नोव्हेंबर 2024	182
11	13 नोव्हेंबर 2024	217
10	23 नोव्हेंबर 2024	212
9	02 डिसेंबर 2024	218

Food Boxes Expected till 2 Dec 2024

36

Food Boxes Received

29

07 Food boxes not delivered in 8 months