



# OIL & NATURAL GAS CORPORATION (WOU) KARMACHARI SANGHATANA

AFFILIATED TO - PETROLEUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

Tel. : 022-26274102

Flat No.102, 1st Floor, Acme Harmony-I, Poonam Nagar, Off. JV Link Road, Andheri (E), Mumbai - 400 093.

Website : www.ksmumbai.com

REF. : ONGC/KS/ 55 /2024

DATE : 21/05/2024

To,  
The ED-N&H Asset  
ONGC, WOU,  
Vasudhara Bhavan,  
Bandra (E),  
Mumbai- 400051.

d/c

## Subject: Complaint regarding insufficient facilities provided on R-9A platform

Respected Sir,

We are in a receipt of complaint letter from our Crew members working on platform R-9A regarding insufficient facilities provided by the catering contractor. There are around 10 to 12 employees including Executives and contract employees working on platform R-9A. The catering contract has been awarded to "M/s. Saikripa Caterers". Very painful to state that no food as per terms of catering contract is provided to our employees though we pay substantial amount for housekeeping and catering.

Following are the complaints received by our union which are very serious in nature. How we are allowing exploitation of our employees is a matter of serious concern:

- Only one cook has been deployed by caterer on R-9A platform. No assistant is provided to the cook. If manpower increases on platform one Room boy is sent to help the cook. It has been learnt that the same Room boy is shifted to other platforms as and when required.
- There is no menu prepared for the employees. Food is served as per availability of cooking material. Only one Dal, one Vegetable, Rice and Chapatti is served in lunch and dinner every day. On rare occasions cook prepares non-veg dish if material is supplied to him from main process platform. Fish dishes are never prepared on R-9A platform till date.
- Fresh fruits and or juice is not supplied in the platform till date.
- Only one room of four bed is available on the platform. This room is used by two officers and two employees of Reservoir section. Remaining two employees of Reservoir section sleeps in the switch Gear Room which is not only horrible but also against our safety norms. Contract employees have no choice but to stay in Switch Gear room. Other contract employees are compelled to stay in Battery room or in Kitchen.
- A small Electric Range is provided on platform for cooking the food.
- For taking bath, bathroom is prepared by using ply board, hot water is not available to have bath. They are compelled to take bath in cold water every day.

Contd....2

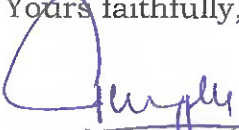
:: 2 ::

- Individual employees are compelled to wash their own dungarees, no washing machine is available/installed on platform.
- Bed sheets are not washed neither changed, employees are required to wash their bed sheets. No pillow covers are provided, Blanket covers are not available on platform, employees are using blankets without blanket cover.
- No Doctor is available in the platform. In case of any emergency/accident photographs are sent to doctor on **Heera Platform** or by video calling doctor gives his opinion whether to send the chopper or not.

The same deteriorated condition is of platform **R-7A, R-10, R-12B**. Very surprising when we are paying approx. Rs. 900/- per employee per day to caterer but he is providing such substandard service to our employees. How we are paying full amount to the caterer of Rs. 900/day/employee when no food is provided as per terms & conditions of catering contract. A fact finding committee must be constituted so that such corrupt practices can be eliminated. We expect strict action against the officers who are certifying the bills of contractor.

Your esteemed authority is requested to kindly look into the matter and take prompt action to stop such inhuman exploitation and give direction to form a fact finding committee so that such corrupt practices can be stopped so as to give better treatment/service to our employees performing duty in offshore.

Thanking you,  
Yours faithfully,



**(Pradeep Mayekar)**  
**General Secretary**

a/c

**Copy to:**

1. Surface Manager, N&H Asset, ONGC, WOU, V Bhavan, Bandra (E)- Mum-51.
2. SAM, Ratna Field, N&H Asset, ONGC, WOU, V Bhavan, Bandra (E)- Mum-51.
3. GM- I/c IR, ONGC, WOU, NBP Green Heights, BKC, Bandra (E), Mum-51.
4. GM- I/c HR/ER, MH-Asset, ONGC, WOU, V Bhavan, Bandra (E)- Mum-51.

*Pradeep*  
24.06.24