



OIL & NATURAL GAS CORPORATION (WOU) KARMACHARI SANGHATANA

AFFILIATED TO - PETROLEUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

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Website : www.ksmumbai.com

REF. : ONGC/KS/ 14 /2024

DATE : 20/02/2024

To,
The ED - Head HDS
ONGC- WOU,
11 High, Bandra Sion Link Rd.
Sion,
Mumbai- 400017.

etc

Sub: Substandard quality of Dungarees supplied to the Crew members in offshore

Respected Sir,

We are in a receipt of complaint letter from the Crew members of **Rig Sagar Vijay** regarding substandard quality of Dungarees supplied by "**M/s. Prashant Tech Garment Pvt. Ltd.**" Please find attached the copy of complaint for your perusal which is self-explanatory.

Following are the problems surfaced by the Crew members regarding Dungaree:

- Improper size of Dungarees supplied by the manufacturer. It is pertinent to mention here that individual measurements were taken by the contractor even then Dungarees are not as per measurement. The main problem is Dungarees are stitched in M, L and Large XL size which does not suit to individuals. For the same height of individual, body measurements are not same.
- Zips provided to Dungarees do not operate properly as zips are of inferior quality
- There are stitching problems and quality of cloth is also not good. There is early wear and tear of the cloth.
- The shrinkage problem for Dungarees exists from last so many years. There is shrinkage of almost 5.0cm or more of cloth, this makes very uncomfortable to work with.

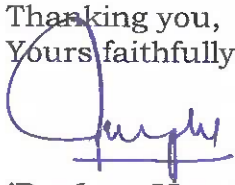
It happens because there is higher % of viscose in the cloth which is main cause for shrinkage, this issue has become perennial in nature. It is very unfortunate that the Crew members must give complaint for Dungarees which is one of their safety gears. This problem is a regular feature as we accept L-1 tender to award contracts where quality of cloth is compromised. To overcome this problem, we should purchase the cloth from branded mills like Century, Binny, Mafatlal, and Raymond etc.

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Your esteemed authority is requested to kindly look into the matter as it is long pending issue, continues endlessly without solution. Employees in offshore including Executives and Non-Executives are fade up with these problems. Before the problem flares up, we once again request your esteemed authority to initiate strict action against the supplier and the and concerned officers who are required to ensure the quality factors while collecting samples and final purchase of the cloth.

Thanking you,
Yours faithfully,



(Pradeep Mayekar)
General Secretary

a/c

• **Copy to:**

1. GGM- HRO, ONGC, WOU, NBP Green Heights, BKC, Bandra (E), Mum-51.
2. GM- I/c HR/ER, Services, ONGC, WOU, 11 High, Sion, Mumbai-400017
3. GM- I/c IR, ONGC, WOU, NBP Green Heights, BKC, Bandra (E), Mum-51.
4. DGM(HR)- Procurement, Services, ONGC, WOU, 11 High, Sion, Mumbai-17

WLL
21/02/2024

25.01.2024

To,

The Rig Manager

Rig-Sagar Vijay

ONGC 11 High Mumbai

Subject: Concerns regarding the quality of offshore Coverall (Dangri).

Sir, we are writing our dissatisfaction with the quality of Coverall/Dangri supplied to Rig Sagar Vijay.

The specific coverall in question is supplied in the month of July-2023 (Make – Prashanth Tech Garments Private Ltd. manufactured in year 2023). As someone who works in an offshore environment, we rely heavily on the durability and effectiveness of safety gear. Unfortunately, the coverall we received has not met the standards we expected for offshore use.

After only three months of use, we have observed the following issues:

1. **Improper Size:** The coveralls received do not match the specified size, causing discomfort and hindering the ease of movement necessary for offshore work.
2. **Zipper Issues:** The zippers on the coveralls are experiencing frequent malfunctions, making it difficult to put on and take off the coveralls efficiently. This poses a significant safety risk in offshore environments where quick and reliable gear adjustments are crucial.
3. **General Quality Concerns:** Upon close inspection, there are noticeable issues with the overall quality of the coveralls, including (material defects, weak seams, tear & stitching problems)
4. **Shrinkage Issue:** The coverall has experienced significant shrinkage after washing, making it uncomfortable & impractical for further use.

Considering the demanding nature of offshore work, it is crucial to have reliable and high quality safety gear. The current state of the coverall jeopardizes both our safety and the efficiency of our work. We kindly request that you investigate these concerns promptly and take appropriate actions to address the quality issues.

Thank you for your immediate attention and cooperation.

Copy to:

- ✓ I. Karmachari Sanghatana (ONGC WOU Mumbai)

forwarded.

D. R. MALL

28/01/2024

D. R. MALL
CHIEF ENGINEER (D)
OIM, SAGAR VIJAY
ONGC, MUMBAI

Sagar Vijay Members

- 1) Kailash V. Dawane - Kailash Dawane
- 2) Anup Deshpande - Anup
- 3) Akash Limaje - Akash
- 4) Vivek S. Patil - V. Patil
- 5) Pradhamesh A. Malingade - Pradhamesh
- 6) Abrar Ahmed - Abrar
- 7) Laxman Anandharaman - Laxman
- 8) VIVEK SINGH - Vivek
- 9) Saurabh Sonnatke - Saurabh
- 10) Dilipkumar Dohare - Dilip
- 11) Sudhir S. Patwardhan - Sudhir Patwardhan
- 12) MI Pathan - MI Pathan
- 13) Ghuge Ganesh - Ghuge Ganesh
- 14) Annasaheb B. Gitee - Annasaheb
- 15) Yuvraj Penore - Yuvraj
- 16) JITESH K. MALI - Jitesh