



# OIL & NATURAL GAS CORPORATION (WOU) KARMACHARI SANGHATANA

AFFILIATED TO - PETROLEUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

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Website : www.ksmumbai.com

REF. : ONGC/KS/ 64 /2023

DATE : 28/05/2023

To,  
The ED-HRO,  
ONGC - WOU,  
NBP Gr. Hts, BKC,  
Bandra (E.),  
Mumbai 400 051.

a/c

**Subject: Non functioning of Canteen Committee and deterioration of quality of canteen food in NBP Green Heights canteen.**

Respected Sir,

We are in a receipt of complaint letter from **Shri. Jaiprakash Morye** a canteen committee member nominated by our union. Please find enclosed the copy of complaint letter for your perusal. Following are the serious issues mentioned in his complaint letter.

- No canteen committee meeting has been called in last one year neither there is regular visit to the canteen by the committee.
- As there is no regular canteen committee meeting and visit to canteen, quality of the food is deteriorated. Some of the Non veg items are never prepared in the canteen. Some menu item are prepared rarely.
- No need to explain canteen committees are formed as per ONGC policy and are operational in all over ONGC.
- Number of times we have written letters for new and additional equipment/furniture but we are still not aware of the action taken for procurement. It is more than one and half year requirement of canteen equipment's is pending.
- Contractor is using substandard ingredients is matter of serious concern

These all complaints can be identified and improved, if there are regular canteen committee meetings and visits.

Your esteemed authority is requested to kindly look in to the matter and direction be given to concerned authority to call canteen committee meeting and to visit the canteen also. There are some canteen committee members not interested towards participating in canteen committee meetings for an overall improvement should be replaced immediately for active participation/functioning of the canteen committee.

Thanking you,  
Yours faithfully,

(Pradeep Mayekar)  
General Secretary

Copy to:

- 1) GM, I/c- IR, ONGC,WOU,NBP Gr. Hts.,BKC,Bandra (E), Mumbai 51.
- 2) DGM (HR), I/c- Hospitality,ONGC,WOU,NBP Gr. Hts.,BKC,Bandra (E),Mum. 51.

Pradeep Mayekar 12/6/23

M. Wate  
30/6/2023

To,  
The ED-HRO,  
ONGC-WOU,  
NBP Green Heights, BKC,  
Bandra (East)  
Mumbai 400051.

**Sub: Canteen irregularities and no canteen committee meetings in NBP Green heights.**

Respected Sir,

I undersigned Jayprakash Morye, am a Canteen committee member NBP Green Heights representing recognised union Karmachari Sanghatana submitting following information to your good office.

1. Canteen committee meeting have not been held for last more than one year in NBP green heights. As per guidelines canteen committee should meet at least once a month and submit report to H&W & your office.
2. Canteen committee is only authorized to give approved menu to canteen contractor and review the services and preparation. Then how the H&W unilaterally approving quality of preparation and services of canteen contractor at NBP Green Heights.
3. Quality of food preparation has deteriorated in last one year in NBP Green Heights Canteen. Some menus items especially non-veg menu in contact is never prepared by last three contractors and some menu is prepared at very few frequency to increase profits of contractor with help of those unilaterally operate canteen and approve bills and services of contractor. The contractors are using substandard ingredients which are not as per contract. There is no inspection and no review report of kitchen in building and kitchen of contractor by canteen committee for which there is mandate.
4. Canteen committee is as per the ONGC policy and is operational all over ONGC. In some sections of ONGC bills can be approved only after certification of canteen committee. Then why in NBP Green Heights representation employees through canteen committee is in abolished state.
5. As elected representative of collective in formal body I am answerable to functions of canteen and menu to employees whom I represent. But I do not have any answers and remedy to questions and suggestions employees.

Your good office is requested to kindly look into the matter and give appropriate directions to the concerned authorities for effective functioning of canteen committee.

Thanking you,  
Yours faithfully



**(Jayprakash Morye)**  
Canteen committee member  
NBP Green Heights

**Copy to:**

1. General Secretary, ONGC WOU Karmachari Sanghatana