



# OIL & NATURAL GAS CORPORATION (WOU) KARMACHARI SANGHATANA

AFFILIATED TO - PETROLEUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

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Website : www.ksmumbai.com

REF. : ONGC/KS/098/2022

DATE : 23/08/2022

*W.A.*  
*23/8/22*  
To,  
**The ED - HRO,**  
ONGC - WOU,  
NBP Green Heights, BKC,  
Bandra (East),  
Mumbai- 400051.

*O/c*



**Subject: Complaint regarding inferior quality of Uniform and Shoes provided, non-issuance of Raincoat, Rainy Shoes by the contractor "M/s. SWIFT Securitas" to the Security Guards.**

Respected Sir,

New security contract in Mumbai Region has been awarded for three years from 01.05.2022 to "**M/s. SWIFT Securitas**" for manning our installations by the security guards.

We have received complaint from Security Guards regarding inferior quality of Shoes and Uniforms provided to them. Moreover, only one uniform has been issued by contractor instead of two uniforms. Shoes issued are of very inferior quality that too not issued to all the Security Guards till date. Please find enclosed the copy of their complaint for your perusal.

Your authority must be aware that Monsoon has commenced from 10<sup>th</sup> July 2022 in Maharashtra even then no Raincoats and Rainy Shoes are issued to Security Guards as per the provisions in the Contract.

No payment for the month of July 2022 was made to Security Guards till date 16.08.2022. Contractor is claiming that ONGC has not issued him the payment so unless he receives the payment from ONGC, he will not make the payments to Security Guards.

Very surprising the contractor is deducting Rs. 5000/- every month approximately from the salaries of Security Guards for "**Mediclaime Policy**". On enquiry it was explained that around total Rs. 20,000/- will be deducted from their salary. This was not discussed with the Security Guards neither with the Union. The said deduction for **Mediclaime Policy** should be stopped immediately and deducted amount must be refunded back to Security Guards immediately.

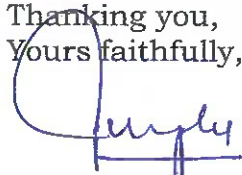
So also, the said contractor is depositing Provident Fund amount of Security Guards in his Delhi Office, which makes difficult for them to check their PF amount in their account. It should be made compulsory for the said Security Contractor to deposit the Provident Fund amount of Security Guards in Mumbai Provident Fund Office, by acquiring parallel PF Number in Mumbai PF office.

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Your esteemed authority is requested to kindly look into the matter as the contract is awarded for three years, simultaneously direction may please be given to concerned authority to resolve mainly the issue of non-realising of bills of the contractor so that the security guards get their salaries regularly and other issues mentioned above at the earliest.

Thanking you,  
Yours faithfully,



**(Pradeep Mayekar)**  
**General Secretary**

**Copy to:**

1. GM-I/c, IR, ONGC-WOU, NBP Gr. Heights, BKC, Bandra (E), Mumbai-51.
2. DGM- I/c (Security), ONGC-WOU, NBP Gr. Hts., BKC, Bandra (E), Mum-51.

*M. Wate*  
*23/8/2022*