

OIL & NATURAL GAS CORPORATION (WOU) KARMACHARI SANGHATANA

AFFILIATED TO - PETROLEUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

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Website: www.ksmumbai.com

DATE: 10/11/2022

REF.: ONGC/KS/169/2022

To,
The CGM- I/c Surface Logistics,
ONGC - WOU,
NBP Green Heights, BKC,
Bandra (E),
Mumbai- 400051.

alc

Subject: Serious complaints regarding worst condition of buses plying between Thane-Uran in General and Shift duties, Bus Nos. MH-03-CV6385 & MH-03-CV 6388

Respected Sir,

We are in a receipt of serious complaints regarding the worst condition of buses plying between Thane- Uran in three shifts and General Shift. Bus nos. are also mentioned in subject cited above. Please find attached the copy of complaints for your perusal. Employees travelling in the bus including executives have repeatedly brought to the notice regarding worst condition of buses at the appropriate level but have fallen on deaf ears.

The enclosed complaint is self-explanatory. Even after near miss accident occurred on 06/10/2022, no action has been initiated to improve the bus condition is a matter of serious concern. Kindly note that serious fatal accident may happen any time in future if the same attitude of management is continued.

Employees travelling four hours daily are suffering lot due to worst condition of Buses. After travelling 4 hours in bus, employees have to perform 08:00 hrs. duty in the plant. Sometimes they are compelled to work in the next shift up to 16:00 hrs. as there are acute shortage of manpower due to retirement. It will not be out of place to say that all employees will have to suffer and are suffering from diseases like Backache, Neck Pain, Spondylitis, and Numbness etc. All the employees including Executives have signed the complaint letter shows gravity of the issue.

Following are the serious complaints mentioned in the complaint letter by employees including Executives and Non- Executives:

- 1. Both buses do not have suspensions/ Shock absorbers. Buses are vibrating even on a good road.
- 2. At a speed as low as 40 to 50 km/hr. all the parts of the buses keep vibrating making huge noise.
- 3. Due to poor maintenance, breakdown of buses is occurring very frequently. At the first-place buses don't start, even though this has been reported to transport authority on telephone many times no corrective measures are initiated.

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- 4. A/c in the buses do not working properly, also A/c vent is not properly place as a result cold air flows directly on one's head and face causing headache & cold.
- 5. Water is leaking from roof inside the bus is a matter of serious concern.

When we are paying sizable amount the condition of the buses draws immediate termination notice as the contractor has failed to give proper service. These two buses must be replaced by new buses to avoid further complications like possible fatal accidents. We hope your authority will not compel us to stop travelling in the said buses if they are not replaced by new buses.

Your authority is requested to intervene in the matter as the matter is very serious, concerning safety of our traveling employees. Employees working for 08:00 to 16:00 hrs. and travelling for 4 hours to and fro should not be compelled to suffer by our management. We hope appropriate action will be taken to replace the buses at the earliest to arrest wide spread unrest among the employees travelling by these buses.

Thanking you,
Yours faithfully,

Ofc

(Pradeep Mayekar) General Secretary

Copy to:

1. ED- HRO, ONGC, WOU, NBP Green Heights, BKC, Bandra (E), Mumbai- 400051.

2. ED- COL, ONGC, WOU,11 High, Bandra Sion Link Road, Sion, Mumbai - 400017.

3. ED- Plant Manager, ONGC, WOU, LPG Plant, Dronagiri Bhavan, Uran, Raigad.

4. GM-I/c HR/ER, ONGC, WOU, LPG Plant, Dronagiri Bhavan, Uran, Raigad.

5. Manager - I/c IR, ONGC, WOU, LPG Plant, Dronagiri Bhavan, Uran, Raigad.

To, CGM Logistics I/C Surface Logistic ONGC, NBP GH BKC, Bandra (E) Mumbai.

Subject: Complaints regarding worst condition of Thane - Uran General & Shift Buses (MH 03 - CV 6385 & MH 03 - CV 6388).

Respected Sir,

The above mentioned buses are running to & fro from Thane to Uran in all shifts. The distance between Thane to Uran is approx. 65 kms and takes the duration of about 2 hrs for one side journey. Employee using this bus facility spends daily approx. 4 hrs in this bus. Looking into the long journey duration, bus should be safe & comfortable for employees.

The present running buses are in very worst condition. All the employees are suffering and complaining regarding buses every day. The one of the **serious incident** occurred on 06.10.2022 during G shift journey from Uran to Thane, **the right side back tyre of the running bus got burst near Ulwe**. It was a near miss accident in which fortunately no body injured. After this incident, traveling through this bus is as like risking the life of our employees. This incident occurred entirely due to extreme negligence in maintenance of buses by contractor.

Apart from this, other major complaints regarding the same buses are as follows:

- 1. Both the buses do not have any type of Suspensions / Shock absorbers. Even on good road there is very much Vibration in the bus which is leading to serious health issues for employees such as backache, neck pain, spondylosis, numbness etc.
- 2. Even when the bus is running on slow speed at 40 to 50 km/hr., all the parts of buses are shaking / vibrating with making huge noise.
- 3. Due to poor maintenance **breakdown of buses** occurring frequently. Many times the buses didn't even start at first place, the same has been reported many times to Mr. Sandeep Jadhav & I/c Logistic Uran telephonically.
- 4. AC in the buses are not working properly /breakdown occurs frequently. The AC vent are not at proper place hence air flows directly on head causing headache & cold.
- 5. Rainwater is leaking inside the buses.
- 6. Even after repeated complaints contractor not doing anything to improve bus service.

The all above problems are arising due to poor make of buses. The employees are suffering a lot due to traveling in such bad condition buses that too for such a long duration of time.

Your esteemed authority is requested to kindly look into the matter seriously & direct the contractor to improve the bus services/ replace this old buses with new buses at the earliest.

Thanking You, Yours Faithfully.

Copy To: 1. ED-PMU

2. GM- (MM), Support Manager, ONGC Uran.

3 GM-(HR), I/c HR-ER, ONGC Uran.

4. Manager (HR) - I/C IR, ONGC Uran.

5 General Secretary, Karmachari Sanghatana, Mumbai.

6. Secretary, Karmachari Sanghatana, Uran.

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