



# OIL & NATURAL GAS CORPORATION (WOU) KARMACHARI SANGHATANA

AFFILIATED TO - PETROLEUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

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Website : www.ksmumbai.com

REF. : ONGC/KS/ 152/2022

DATE : 21/10/2022

To,  
**The Chief Vigilance Office,**  
ONGC,  
PDD Urja Bhavan,  
5, Nelson Mandela Marg,  
Vasant Kunj,  
New Delhi-110070.

*o/c*

**Subject: Verification of Certificates and other documents submitted by caterer M/s. Hind Offshore Pvt. Ltd. to qualify in offshore catering contract.**

Respected Sir,

This has reference to the offshore catering service provided by the caterers to the employees working on all offshore installations and vessels including Rigs and platforms.

The tender for catering service was floated by ONGC and after regular procedure some contractors are finalized to cater the service of catering to employees performing duty in offshore. No need to elaborate how important is catering service for the employees working in offshore for 14 days or even beyond, leaving behind their family. Good healthy food is statutory for these employees who are working for 12 hours a day continuously. **It is our bad experience to grab the contract very low quotations are submitted by some contractors which compels our employees in offshore to face hardships as substandard quality of food, fruits are provided to compensate their loss.**

ONGC has made five groups 'A', 'B', 'C' 'D' & 'E' to offer the contract to caterers and separate quotations are called for all these groups mentioned above. Following are rigs and platforms and vessels included in group mentioned below:

- 'A' – Heera, BLQ 1, B 193, MHN, NQO, SLQ, WIS, SCA
- 'B' – Neelam, WIN, ICP, SHP, R 12, Panna, Samrat.
- 'C' – Sagar Jyoti, Sagar Kiran & Sagar Gaurav
- 'D' – Sagar Ratna, Sagar Uday & Sagar Shakti.
- 'E' – Sagar Vijay, Sagar Bhushan & Vessels

Fortunately this time for group 'A' and 'B' reasonable quotations are submitted considering inflation in the market. Moreover contractor has to give service for three years today onwards.

Very surprising to note that a new contractor **M/s. Hind Offshore Pvt. Ltd.** has quoted low than last contract price. In the last catering contract the price for per employee /day was **Rs. 770/- (excluding tax)**. But at the time of last extension i.e. Six months before ONGC has given them 10% hike and rate has become **Rs. 850/-** per day per employee. In the new contract, contractor **M/s. Hind Offshore Pvt. Ltd.** has quoted **Rs. 780/-** per employee per day for further three years. No need to mention inflation in the market is sky rocketing. Already number of complaints we have submitted of **M/s. Saraf Corporation (India) Pvt. Ltd.** for his deteriorated service where rate is **Rs. 850/-** per day per employee.

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It is understood that some fake certificates have been submitted by **M/s. Hind Offshore Pvt. Ltd.** to grab the contract and as we have mentioned above the quoted rate of **Rs. 823/- including GST** is not viable and we are very much sure all employees in offshore have to suffer.

The same thing had happened in the year 2015 where catering contractor **M/s. Geruda Support services Pvt. Ltd.** had submitted fake experience certificates, which were found bogus after through enquiry and investigation which was done on our union complaint only. The said contractor was then disqualified and was not awarded the catering tender for offshore. Please find enclosed the copies of our earlier letters no. **ONGC/KS/424/2015** dated **05/11/2015** & letter no. **ONGC/KS/425/2015** dated. **16/11/2015** which are self-explanatory.

Our union is very much concerned about welfare of employees particularly employees working in offshore including "**Executives**" and "**Non-executives**". We always take responsibility of our employees. No need to explain Mumbai High is giving 70% production of entire ONGC and remains the "**Flag ship**" project of ONGC. ONGC has maintained its status of "**Maharatna**", only because of Mumbai Region. We cannot overlook the fact that Mumbai Region remains the bread and butter to all ONGCians including retired employees and offshore **caters the Lions portion**.

If we want to mention the production in **Mumbai Region** we must see that ONGC employees will work in the offshore with peace of mind and in conducive atmosphere which is only possible if we take utmost care of their needs and welfare.

Your esteemed authority is requested to kindly verify, investigate all certificates submitted by the catering contractor **M/s. Hind offshore Pvt. Ltd.** to avoid further hardships and complications for the next three years. Please note that there is wide spread unrest among the employees working in offshore.

Thanking you,  
Yours faithfully,




(Pradeep Mayekar)  
General Secretary

a/c

**Copy to:**

1. Director (T & FS), ONGC, PDD Urja Bhavan, Vasant Kunj, New Delhi- 110070.
2. Director (Offshore), ONGC, PDD Urja Bhavan, Vasant Kunj, New Delhi- 110070.
3. ED - HRO, ONGC, WOU, NBP Green Heights, BKC, Bandra (E), Mum-51.
4. ED - MH Asset, ONGC, WOU, Vasudhara Bhavan, Bandra (E), Mum-51.
5. ED - N&H Asset, ONGC, WOU, Vasudhara Bhavan, Bandra (E), Mum-51.
6. ED - B&S Asset, ONGC, WOU, Vasudhara Bhavan, Bandra (E), Mum-51.
7. ED - HDS, ONGC, WOU, 11 High, Bandra Sion Link Road, Sion, Mumbai-17.
8. ED - HDW, ONGC, WOU, 11 High, Bandra Sion Link Road, Sion, Mumbai-17.
9. GGM I/c HR-ER, MH Asset, Vasudhara Bhavan, Bandra (E), Mum-51.
10. GM I/c IR, ONGC, WOU, NBP Green Heights, BKC, Bandra (E), Mum-51.
11. GM I/c HR-ER, Services, 11 High, Bandra Sion Link Road, Sion, Mumbai-17.

  
27/10/2022