



# OIL & NATURAL GAS CORPORATION (WOU) KARMACHARI SANGHATANA

AFFILIATED TO - PETROLEUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

Tel. : 022-26274102

Flat No.102, 1st Floor, Acme Harmony-I, Poonam Nagar, Off. JV Link Road, Andheri (E), Mumbai - 400 093.

Website : [www.ksmumbai.com](http://www.ksmumbai.com)

REF. : ONGC/KS/ 104/2022

DATE : 06/09/2022

To,  
**The ED-MH Asset**  
ONGC, WOU,  
Vasudhara Bhavan,  
Bandra (East),  
Mumbai- 400 051.

ofc

**Sub: Deteriorated condition of bare minimum facilities like bathrooms, Urinals, toilets on SHP Platform and dilapidated condition of equipment's**

Respected Sir,

This has reference to the representation received concerning serious complaints from Crew members on SHP-Complex, it's also brought to our notice that the issues are brought to the knowledge of appropriate authorities within the platform repeatedly, when observed nothing changes the crew members brought to our notice to take up the issues with your esteemed authority cause things have reached critical unsafe and most unhygienic levels.

At the outset I understand that your esteemed authority will not deviate from the fact that SHP Complex is 38-year-old now and certainly needs major revamping. Due to aging of the complex, facilities provided be it production equipment's, machinery so also welfare equipment's in the platform are in such dilapidated condition that they all need immediate replacement or revamping. The letter addressed to our union is self-explanatory.

The condition of HVAC is not functioning and has deteriorated to the level that it doesn't sustains the repeated maintenance carried out hence, all living quarters of SHQ, SHW, all control rooms (SHP, SHG, SHD, and SHW) are badly affected due to its non-functioning.

Moreover, the maintenance contractor is most unprofessional wherein he is not providing sufficient gas (R-22), and the manpower deputed are most unskilled who are nowhere capable of doing repairing job of HVAC, adding to all this shortage of technicians is a perennial nuisance. Only three years back revamping of AHU in SH Complex was completed by the contractor **M/s. JPC**. New AHU did not sustain even for six months, breakdown keeps occurring very frequently and it is further found that HVAC condensers are in dilapidated condition. Such piece meal revamping does not yield any positive results in fact causes inconvenience to both operation and to individuals too, and naturally avoidable financial implications.

Contd....2

Due to lack of routine and preventive maintenance by contractor **M/s. Powermech Services Pvt. Ltd.** HVAC is not operating in its full efficiency and capacity. It is causing leakage of refrigerator gas demanding increase in refrigeration Gas. This leakage must be arrested urgently. Most unfortunately crew on the board has to wait for 4-5 days to repair HVAC. **As no experienced and skilled manpower is available with the contractor for rectification of leakage is not done in time.**

It has been observed that most of the time HVAC DHU compressors are under maintenance causing increased down time, Electrical SWGR and control system of HVAC needs immediate revamping. Thermal insulation of cooling duct has overlived its life causing ineffective cooling. Due to non-operation of HVAC unit stay in living quarters of SH is miserable. At least pedestal fans must be provided without further delay in living rooms, control rooms and offices for manageable stay of Crew members including executives and non-executives.

Why we are not blacklisting the contractor **M/s. Powermech Services Pvt. Ltd.**, is creating multiple doubts in our mind. In our earlier letter no. **ONGC/KS/211/2021 dtd. 10.11.2021**, we have already lodged a complaint about contractor **M/s. Powermech Services Pvt. Ltd.**. Still the contractor is continuing and troubling our Crew Members on board is matter of serious concern.

The POB on board is always around **290-300**. All contract employees are accommodated in the common area of SH Complex such as lounge, T.V. Room. Indoor sports room, Conference Hall and Laundry room. No need to elaborate our platform is not designed to accommodate 300 employees on board. Sufficient bathrooms, urinals are not available to provide service to this excess manpower on board.

Need of hour is complete revamping of living quarters, common toilet and bathrooms with a capacity to **accommodate 300 employees** on board and arrangement of 800 liters capacity hot water heater.

The present design of kitchen and mess is also not of capacity to **accommodate 300 employees**. There should be complete revamping of kitchen and mess also.

**Common bathrooms** - As mentioned in the letter common bathrooms needs complete revamping at **SHQ/SHD/SHW**. All hot and normal water mixture valves of bathrooms, associate accessories such as paper, holder, Robe Hooks, Soap Dispenser Holder, Soap Dish, Toilet Brush Holder, Towel Bar and Ring, Bathroom Shelves should be replaced at the earliest. Two numbers of bathrooms and one latrine is closed for use since long time due to choked drain pipes at SHQ LQ is beyond our thinking when these bathrooms toilets are not sufficient for 300 POB on board at least available bathrooms toilets should be in usable condition.

How our employees are tolerating these created problems and doing their duty is surprising and painful. It is our earnest request don't compel them to resort to direction action. We must appreciate their tolerance limit, **still they are following constitutional process to raise their issues.**

Living quarter door damaged in cyclone Taukte are not still repaired or replaced. We have completed more than one year in **May 2022** after the last year cyclone.

There is shortage of Cushion/ Pillows bed sheets curtains bathroom curtain. Kindly purchase all these items through "**Board Purchase**" and send to platforms without further delay.

Problem of bed bugs is increasing; it seems that frequent pest control is not done by catering contractor, was any action taken on catering contractor or was he penalized for such inactivity.

There is poor illumination in the outdoor area of the platform. Last revamping of lighting was done in **2006**. Lighting fixtures, poles are corroded requires immediate replacement as they are beyond repair now. Also damaged chequered plates are to be replaced because it is very unsafe to work during night shift. This problem must be taken care of to avoid **fatal accident** and we expect immediate action for replacement of chequered plates.

The gymnasium under helideck required gym equipment's like Mini exercise Bike, Elliptical Machine, Free Weights, Under Desk/ Mini Elliptical Machine, Back Extension Machine abdominal crunch Machine, Abduction or adduction Machine, Leg Extension Machine, Leg Press Machine, Triceps Extension Bar, Lat Pull Down Gym Machine. Available equipment's in the Gym are very old. Need to take appropriate action for procurement of these equipment's.

Furniture in the SH Complex is very old and is in dilapidated condition. All furniture like Sofa Set, Chairs in control room, offices, dining hall is to be purchased on priority as Crew members are facing problems while dining in hall and in the recreation room.

TT rooms should be vacated immediately as it is used to accommodate excess POB as another TT room is converted in Conference Hall.

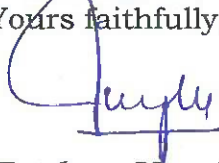
Procurement of PPE items in time is a perennial and unresolved problem in ONGC. More than 15 years union is raising this issue but has fallen on deaf ears. It seems the issue of procurement of PPE items in time is beyond the capacity of MM department neither they are willing to do any change in the present situation.

We feel we must raise the issue with the **Commissioner of Safety and Mines** as there is no solution. We are providing raincoats in Winter Season instead of rainy season, providing wind cheater in summer instead of winter. This is a regular practice now and we don't feel bad in maintaining PAR worth promotions neither we feel guilty of getting our PRP. **Substandard quality of Safety Shoes, Supply of under size or over size Dungarees to Crew members is a common practice.** We are raising the issue of PPE items regularly but we know that there will not be any solution because concern authorities are not willing to do it.

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Your esteemed authority is requested kindly arrange a meeting with union office bearers so that action plan on issues mentioned above can be worked out to give **comfort** and **mental peace** to our employees toiling day and night to maintain production of Oil and Gas of "**Flagship project**" of **ONGC, Mumbai region or WOU**.

Thanking you,  
Yours faithfully,




**(Pradeep Mayekar)**  
**General Secretary**



**Copy to:**

1. Director (Offshore), ONGC, NBP Gr. Hts., BKC, Bandra (E), Mum- 51.
2. ED- HRO, ONGC, WOU, NBP Gr. Hts., BKC, Bandra (E), Mumbai- 51.
3. GGM- I/c HR/ER- MH Asset, ONGC, WOU, V. Bhavan, Bandra (E), Mum-51.
4. Surface Manager, MH Asset, ONGC, WOU, V. Bhavan, Bandra (E), Mum-51.
5. Area Manager (South), MH Asset, ONGC, WOU, V. Bhavan, Bandra(E), Mum-51.
6. Location Manager- SHP, ONGC, WOU, V. Bhavan, Bandra (E), Mum-51.
7. GM-I/c IR, ONGC, WOU, NBP Gr. Hts., BKC, Bandra (E), Mumbai- 51.

  
8/9/2022

1/1/22  
6/19/22

Date: 30.05.2022

To,  
The General Secretary,  
Karmachari Sanghatana (KS),  
ONGC (WOU) Mumbai,

Respected Sir,

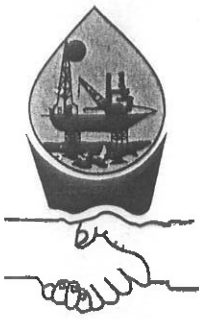
We all SHPIans want to bring long awaited points on SH complex to your notice. As the SH Complex is now almost 38 years old, so are facilities & utilities provided on SH complex. Some of those critical & important facilities & theirs respective utilities needing to be revamped or replaced. For improvement of living conditions at offshore, aforesaid step is inevitable.

Hence we are requesting you to kindly consider following points & take necessary actions.

- 1. Poor condition of HVAC** in living quarters of SHQ, SHW, and in all control rooms (SHP, SHG, SHD, SHW) due to improper implementation of HVAC contract SOW from M/s POWERMECH. It has been observed that in case of HVAC breakdown, contractor are not providing sufficient refrigeration gas (R-22) & consumables. Also manpower provided by M/s POWERMECH is unskilled & insufficient. 3 years ago revamping of AHU in SH-complex was completed by M/s JPC contractor. But within four to six months of work completion, AHU breakdown maintenance occurred. This raises questions arising on quality and service provided by the contractor. HVAC Condensers at SH-complex are in very poor and damaged condition. And also not operating in full efficiency due lack of routine and preventive maintenance which has to be carried out by contractor. It is causing leakages of refrigerant gas & increasing burden of refrigerant gas demand. So it is a need to rectify refrigerant gas leakages as earlier as possible, but at SH-Complex we have to wait at least 4-5 days for leakage rectification due to unavailability of skilled technicians which can identify and carryout brazing on that line. Delay in overhauling of HVAC CHU compressors causing its down time, and maximum times such equipments remaining under maintenance. Electrical SWGR and control system of HVAC need to be revamp. It is also in an observation that thermal insulation of HVAC cooling air duct is fading away, due to that the effective cooling is hampering by sweating duct & loss of conditioned air. Consequence of frequent HVAC system breakdowns is very uncomfortable stay in SH living quarters and operation in control rooms. For time being, pedestal fans are required at living quarters, offices and control rooms.
- 2. Presently POB** is in the range of 290 - 300. Exceeded man power accommodated in common areas of SH- complex such as lounge, TV-room, indoor sports room, conference hall & laundry room. Overblown POB is increasing burden on common toilets, hot water usage, weekly ration (Food Box) etc. Action to be taken to reduce POB for comfortable stay and work. Need of the hour is complete revamping of living quarter, common toilets & bathrooms with an arrangement of 800 Litres capacity hot water heater & kitchen of SHD.

3. **Common bathroom** repair work was completed by Harsh Building Module at SHQ. Only bathroom floor tiles, wash basins and latrine sea water flushing pipe line was replaced but recently we observe that water leakages from various location. Therefore complete common bathroom revamping needs to be done at SHQ/SHD/SHW Living Quarter including hot and normal water mixture valves of bathroom. Bathrooms accessories such as Paper Holder, Robe Hooks, Soap Dispenser Holder, Soap Dish, Toilet Brush Holder, Towel Bar & Ring, bathroom Shelves should be replaced. Closed drain pipe system also needing replacement, as 2 nos of bathrooms and 1 no of latrine is closed for use since long time due to choked drain pipes SHQ LQ.
4. **SHQ & SHW kitchen** are working beyond its capacity due to excess POB, and it is being very difficult to maintain Kitchen Equipment's due to unavailability of proper spares. Roti puffer coils is not available on platform from last two months.
5. **Living Quarters doors** are damaged in cyclone **Tauktae**, but repair or replacement of doors is not carried out yet.
6. Shortage of cushion/pillow bed sheets bed curtains, bathroom curtains.
7. **Bed bugs** problem is increasing in SHQ and SHW LQ and present hospitality pest control is unable to control it. Special pest control arrangement should be done at SH living Quarters.
8. **Outdoor illumination** is very poor in SH complex as last lighting revamping was done in 2006. It is very unsafe to work in platform due to no illumination in deck areas of SHP, SHD, SHG, SHW. Many lighting fixtures poles are corroded and beyond repair, also chequered plates are damaged in many working decks. It is very unsafe to work during night shifts.
9. There is only one **gym** in SHQ LQ below Helideck and gym equipment are very old and missing hence requesting for Complete Renovation of Gym & addition of Mini Exercise Bike, Elliptical Machine, Free weights, Under Desk / Mini Elliptical Machine, The back extension machine, Abdominal crunch machine, abduction or adduction machine, Leg Extension machine, leg press machine, Triceps extension bar, Lat pull-down gym machine.
10. **Furniture** at SH complex (Chairs in control rooms, offices, dining halls, sofa set in recreation rooms) are very old and in bad condition. They need to be replaced.
11. There were two **TT rooms** in SH complex and one of them is converted in to conference room. We are unable to utilize the remaining TT room as it is being used to accommodate excess POB.
12. **PPE kits** usage is mandatory at offshore at all times. It is critical that they have been provided with appropriate quality at right schedule. It has been observed that the PPE kits are not being provided timely at platform. Recent stock of safety shoes had quality issues which were raised by personnel at platform. These issues have not been addressed yet. Cotton dungarees which are provided at platform always have size issues with respect to each person. This issues are being faced each time the dungarees are provided at platform. These problems are not being resolved in spite of repeated complaints from platform regarding the same.

1. B.L. Chavan Chavan
2. R.D. FAKARE Fakare
3. Pratik Patil Patil
4. DORJAY BATTACHARIA Battacharia
5. Sachin Pathe Pathe
6. M. Yusuf Chowdhary Chowdhary
7. R. A. Singh Singh
8. Tanasen V. Kundre Kundre
9. NILESH K. PAWAR Pathe
10. Dhruvesh Bhagudra Bhagudra



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AFFILIATED TO - PETROLIUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

Tel. : 022-26274102

Flat No.102, 1st Floor, Acme Harmony-I, Poonam Nagar, Off. JV Link Road, Andheri (E), Mumbai - 400 093.  
Website : www.ksmumbai.com

REF. : ONGC/KS/211/2021

DATE : 10/11/2021

To,  
**The ED - B & S Asset,**  
ONGC - WOU,  
Vasudhara Bhavan,  
Bandra (East),  
Mumbai 400051.

a/c

**Subject: Frequent complaints of non-working of Deep Freezer & Walk in chiller also HVAC of BLQ-2 living quarter for one year.**

Respected Sir,

We are in a receipt of serious complaints from our crew members of BLQ-II Platform for non-working of Deep Freezer, Walk in chiller & HVAC of BLQ-II living quarter for one year. Please find attached copy of the complaint for your perusal.

Frequently non-working of Deep freezer & Walk in Chiller has created multifold problems on platform like:

- Vegetables & Non-Veg. items are decaying fast due to frequent changes in temperature.
- Veg & Non-Veg items are supplied only once a week on platform which may please be noted seriously
- Early decaying of Vegetables & Non-veg items creates shortage of food on platform, when POB on board is almost 250-275 every day.
- Since last few days vegetables are placed in dining hall which starts rotting within two to three days.

It is a matter of serious concern. By consuming these rotten vegetables health problems for the crew on board must be occurring frequently. This may lead to food poison also. Moreover odor of rotten vegetable is unbearable which needs no explanation. This must be creating unhealthy & uncomfortable atmosphere in the dining room. Neat, clean & hygienic conditions are basic needs of dining room and must be maintained. Which is totally ignored by the authority on board.

In addition to this, HVAC is also not working properly from last one year as there is continuous leakage in condenser coil. Out of 4 units only one or two units are operational this circumstances is prevailing for one year, is disgusting.

Contd...2

Recd on 12/11/21  
H/S  
Shankar

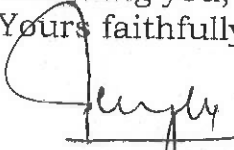
Due to pandemic of COVID-19 employees including executives & non executives were forced to stay for more than 75 days in first shift & 60 to 45 days in the second shift. At least efforts should have been taken to make their stay on board comfortable. Employee's compromise due to the pandemic are taken for granted by the authorities on board. Employees were forced to sleep at temperatures as high as 27 to 29° C is inhuman. Moreover, all these issues have been discussed with OIM & MM of BPB. Understandably has fallen on deaf ears.

The contract for maintenance is awarded to **M/s Powermech Services Pvt. Ltd.** It seems that they do not have expert mechanics otherwise how such issues prevail year long, they should have solved the problems of freezer chiller & HVAC by this time.

Unconcerned or casual attitude of concerned authorities on board forces us to attribute that, either the contractor is hand in glove with the authorities concerned who are being too liberal or the agency appointed for maintenance is not competent enough, in that case we must initiate appropriate action to terminate their contract immediately to avoid the hardship faced by our day and night toiling employees, whose sincerity and dedication is a secondary issue.

Your esteemed authority is requested to kindly look in to the matter personally to avoid further widespread unrest on the platform as it is beyond their tolerance now. Strict action must be taken to terminate the maintenance contract & simultaneously competent agency must be appointed, we must supervise the qualification and experience of the mechanics appointed by the contractor. So that employees toiling day & night to maintain **Oil & gas** production will get relief to some extent & will work with more enthusiasm for the organization during this challenging period faced by entire **ONGC** & ultimately the nation.

Thanking you,  
Yours faithfully,



**(Pradeep Mayekar)**  
**General Secretary**

a/c

**Copy to:**

- 1) GGM - HRO, ONGC-WOU, NBP Green Heights, BKC, Bandra (E), Mumbai 51.  
2) Area Manager - B&S Asset, ONGC-WOU, V. Bhavan, Bandra (E), Mumbai 51.  
3) CGM - I/c ,HR/ER, MH Asset, ONGC-WOU, V. Bhavan, Bandra (E), Mum- 51.  
4) DGM - I/c - IR, ONGC-WOU, NBP Gr. Heights, BKC, Bandra (E), Mumbai 51.

Wd/21  
21/11/21



TO,  
The Executive Director,  
B&S Asset,  
ONGC WOU,  
Bandra Mumbai.

Subject :- (1) Inconvenience caused due to non-working DEEP FREEZER & WALK-IN chiller frequently.  
(2) Inconvenience caused due to non-working of HVAC of BLQ 2 Living Quarter since Last 1 Year.

Respected sir,

With due respect we would like to bring to your notice that both the deep freezer and walk-in chiller in BLQ-II platform galley are not working frequently. The freezer and walk in chiller is unavailable most of time since last one year. This has resulted in various problems like early decaying of veg and non-veg items which are brought once in a week through food box. This has further resulted in shortage of food items for the on board ONGC and contractual employees. Since last few days, vegetables are placed in dining hall and it starts rotting within 2-3 days as a result foul odour evolves. This has resulted in unhealthy and uncomfortable conditions in our galley.

Also HVAC is not working properly from 1 year due to continuous leakage in condenser coil and hence HVAC is not working properly. There are 4 Nos of unit at platform out of which only 1 or sometimes 2 unit are operation. These 2 units are also not working at their full strength. There is frequent leakage of Gas from these unit. The contractor team M/S Powermech Services PVT Ltd. has tried multiple times to arrest the leakage by carrying out brazing of these units but the unit work for a day or two then again there is leakage. Employees are sleeping in room at temperatures of 27 to 29 degree Celsius which causing very much inconvenience. Employees are not able to complete their daily required sleep because of the raising temperature and Hot rooms. We all employees have discussed both issues with OIM BPB and MM-BPB but till date no solutions has been received. We would like to request you to kindly send expert and qualified HVAC engineer as the current available Engineers of M/S Powermech services Pvt Ltd. are not able to resolve the issue.

Above issues being critical reason for healthy living and satisfactory working conditions of all employees, kindly look into the above said matter and make BLQ 2 HVAC and DEEP FREEZER & WALK IN CHILLER with utmost priority.

With Regards,

Thanking You

Yours sincerely,

V. Bhujbal

(VILAS BHUJBAL)

Joint Secretary K S Mumbai

BPB PLATFORM

Copy TO

- 1) Surface Manager, B&S Asset, Bandra Mumbai
- 2) Location Manager, B&S Asset, Bandra Mumbai
- 3) OIM BPB/BLQ 2, B&S Asset Mumbai
- 4) MM, BPB/BLQ 2, B&S Asset Mumbai
- 5) PMM, BPB/BLQ 2, B&S Asset Mumbai
- 6) General Secretary Karmchari Sanghna, Bandra, Mumbai