



OIL & NATURAL GAS CORPORATION (WOU) KARMACHARI SANGHATANA

AFFILIATED TO - PETROLIUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

Tel. : 022-26274102

Flat No.102, 1st Floor, Acme Harmony-I, Poonam Nagar, Off. JV Link Road, Andheri (E), Mumbai - 400 093.

Website : www.ksmumbai.com

REF. : ONGC/KS/05/2022

DATE : 17/04/2022

kyk
18/1/22

To,
The ED - HRO,
ONGC - WOU,
NBP Green Heights, BKC,
Bandra (East),
Mumbai 400051.

o/c



Subject : Discontinuation of Hotel Ginger as panel Hotel, at Andheri (E).

Respected Sir,

This has reference to our earlier letter no ONGC/KS/36/2020 dated 25/11/2020. Complaints regarding quality of food with other associated complaints cited below.

The main complaint of the hotel was regarding room space which is very small. It was particularly mentioned in our earlier letter that there is no space for exercise like walking in the room. Also, food quality was too pedestrian and invariably biscuit provided were found of expiry date and many more discrepancies.

It's shocking to find once again COVID-19 positive employees from offshore are allotted rooms in Ginger Hotel, when he is blatantly flouting all menus assigned. Evening snacks served are not in line with the menu, non-veg dishes are not included in the menu when high protein diet to bust the immunity is a must, even when we are paying **Rs. 4500/- (Rupees four thousand five hundred only)** per day per room to the said Hotel for single occupancy.

Twin sharing rooms in Raheja Hospital is **Rs. 3700/- per bed (Rupees Three thousand seven hundred only)**. In addition to this, all-medical facilities and medication is available in hospital, diets will be strictly as prescribed by the qualified and experienced dieticians. As on when the patient is found recovered from COVID-19 can be given discharged within two or three days from the hospital.

Serious and meticulous mind application is called for, our patients should directly be admitted to COVID care hospitals which are as well in our Panel. Present treatment mated to our COVID infected offshore going employees is too casual and secondary in nature.

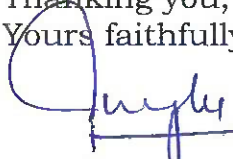
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It's painful in drawing your esteemed authority's attention, while bringing to your notice to the fact that there is no improvement in Hotel Gingers stile of functioning which has a blend of arrogance and its highly impossible that they can change the size of their room, hence we strongly condemn the decision of once again including Hotel Ginger in our panel of hotels, the said Hotel should be black listed and depanelized.

Executives and non-executive employees should not be sent to Hotel Ginger. We once again demand to discontinue Hotel Ginger from our panel immediately and a high-level enquiry committee may please be constituted to find the fact that how Hotel Ginger has been taken on panel again when there was a serious complaint from employees and our union. At the same time no non executives should be send Hotel ibis, Hotel Orchids. Non-executive employees should be send to Hotel Lemon Tree only. We also demand while finalizing the hotels for panelling one representative from Recognised Union and ASTO be included in the committee, so that such disputes are liquidated in future.

Thanking you,
Yours faithfully,



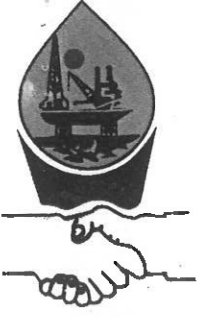
(Pradeep Mayekar)
General Secretary

O/c

Copy to :

1. GM Head FMG, ONGC-WOU, Gr. Heights, BKC, Bandra (E), Mumbai 51.
2. GM I/c Hospitality, ONGC-WOU, Gr. Heights, BKC, Bandra (E), Mum. 51.
3. GM I/c IR, ONGC-WOU, Gr. Heights, BKC, Bandra (E), Mumbai 51.
4. DGM I/c FMG, ONGC-WOU, Gr. Heights, BKC, Bandra (E), Mumbai 51.

M. Wate
18/11/2022



OIL & NATURAL GAS CORPORATION (WOU) KARMACHARI SANGHTANA

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Tel.: 022-26274102

Flat No.102, 1st Floor, Acme Harmony-I, Poonam Nagar, Off. JV Link Road, Andheri (E), Mumbai - 400 093.

REF. : ONGC/KS/036/2020

DATE : 25/11/2020

To,

The GGM - HRO,
ONGC - WOU,
NBP Green Heights, BKC,
Bandra (E), Mumbai 51.

a/c

Subject: Complaints of Hotel Ginger at Andheri (East).

Respected Sir,

We are in a receipt of complaints from our crew members quarantined in **Hotel Ginger** at Andheri (East), complains are regarding quality of food along with other complaints. Following are the complaints to be addressed strictly and without delay.

- Room space is very small, there's no space for exercise like walking in the room. Please note that employees are strictly prohibited to come out of the room during 8 to 9 days i.e. quarantined period.
- Food quality is substandard and biscuits packets provided are found to be of expiry date. Hygiene practices are also very poor, linens are rarely changed.
- As quality of food is not up to the mark, some employees are compelled to order food from outside, which is not conducive during this pandemic.

It is understood that the contract of the hotel is expiring in the **month of Dec. 2020**. It is pertinent to mention here that the rate quoted by Hotel Ginger and other hotels like hotel Novatel, Lemon tree, J W Marriott Courtyard are having very meager difference, as the financial implication is negligible, we as well shift our employees to these Hotels.

Your esteemed authority is requested to kindly impanel the hotels like hotel Novatel, Lemon tree, J W Marriott courtyard for non-executives also as these hotels are having enough space in the room and food quality is also good. In any case **Ginger hotel** should not be continued for non-executives after expiry of the present contract. Till then, in the persisting scenario non executives should be allotted another hotel if available and possibly not in **Hotel Ginger**.

We have lost enough lives within the organization mainly offshore under the influence of COVID, it should be our endeavor not making any further compromises.

Thanking you,
Yours faithfully,

a/c

(Pradeep Mayekar)
General Secretary

Copy to:

1. GM - I/c IR, ONGC-WOU, Gr. Heights, BKC, Bandra (E), Mumbai 51.
2. CM(HR), I/c H&W, ONGC-WOU, Gr. Heights, BKC, Bandra (E), Mumbai 51.

M. Wate
26/11/2020

B

1/17/2022

Rediffmail

Ginger Hotel Two Time Non veg meal not provide

From: Mali_Jitesh <Mali_Jitesh@ongc.co.in> on Sun, 16 Jan 2022 20:29:16 | Add to address book

To: You & 2 others | See Details

Dear Sir,

We are Sagar Vijay employees are quarantined here in Hotel Ginger Andheri. When we ask for non veg food for second time in a day in lunch or dinner menu hotel executive replied that there is only one time non veg food included in a our day package. Please guide us regarding details of package.

Thanking you.