



# OIL & NATURAL GAS CORPORATION (WOU) KARMACHARI SANGHATANA

AFFILIATED TO - PETROLIUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

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Website : www.ksmumbai.com

REF. : ONGC/KS/2.11/2021

DATE : 10/11/2021

To,  
The ED - B & S Asset,  
ONGC - WOU,  
Vasudhara Bhavan,  
Bandra (East),  
Mumbai 400051.

a/c

**Subject: Frequent complaints of non-working of Deep Freezer & Walk in chiller also HVAC of BLQ-2 living quarter for one year.**

Respected Sir,

We are in a receipt of serious complaints from our crew members of BLQ-II Platform for non-working of Deep Freezer, Walk in chiller & HVAC of BLQ-II living quarter for one year. Please find attached copy of the complaint for your perusal.

Frequently non-working of Deep freezer & Walk in Chiller has created multifold problems on platform like:

- Vegetables & Non-Veg. items are decaying fast due to frequent changes in temperature.
- Veg & Non-Veg items are supplied only once a week on platform which may please be noted seriously
- Early decaying of Vegetables & Non-veg items creates shortage of food on platform, when POB on board is almost 250-275 every day.
- Since last few days vegetables are placed in dining hall which starts rotting within two to three days.

It is a matter of serious concern. By consuming these rotten vegetables health problems for the crew on board must be occurring frequently. This may lead to food poison also. Moreover odor of rotten vegetable is unbearable which needs no explanation. This must be creating unhealthy & uncomfortable atmosphere in the dining room. Neat, clean & hygienic conditions are basic needs of dining room and must be maintained. Which is totally ignored by the authority on board.

In addition to this, HVAC is also not working properly from last one year as there is continuous leakage in condenser coil. Out of 4 units only one or two units are operational this circumstances is prevailing for one year, is disgusting.

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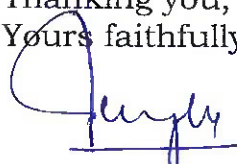
Due to pandemic of COVID-19 employees including executives & non executives were forced to stay for more than 75 days in first shift & 60 to 45 days in the second shift. At least efforts should have been taken to make their stay on board comfortable. Employee's compromise due to the pandemic are taken for granted by the authorities on board. Employees were forced to sleep at temperatures as high as 27 to 29° C is inhuman. Moreover, all these issues have been discussed with OIM & MM of BPB. Understandably has fallen on deaf ears.

The contract for maintenance is awarded to **M/s Powermech Services Pvt. Ltd.** It seems that they do not have expert mechanics otherwise how such issues prevail year long, they should have solved the problems of freezer chiller & HVAC by this time.

Unconcerned or casual attitude of concerned authorities on board forces us to attribute that, either the contractor is hand in glove with the authorities concerned who are being too liberal or the agency appointed for maintenance is not competent enough, in that case we must initiate appropriate action to terminate their contract immediately to avoid the hardship faced by our day and night toiling employees, whose sincerity and dedication is a secondary issue.

Your esteemed authority is requested to kindly look in to the matter personally to avoid further widespread unrest on the platform as it is beyond their tolerance now. Strict action must be taken to terminate the maintenance contract & simultaneously competent agency must be appointed, we must supervise the qualification and experience of the mechanics appointed by the contractor. So that employees toiling day & night to maintain **Oil & gas** production will get relief to some extent & will work with more enthusiasm for the organization during this challenging period faced by entire **ONGC** & ultimately the nation.

Thanking you,  
Yours faithfully,



**(Pradeep Mayekar)**  
**General Secretary**



**Copy to:**

- 1) GGM - HRO, ONGC-WOU, NBP Green Heights, BKC, Bandra (E), Mumbai 51.
- 2) Area Manager – B&S Asset, ONGC-WOU, V. Bhavan, Bandra (E), Mumbai 51.
- 3) CGM - I/c ,HR/ER, MH Asset, ONGC-WOU, V. Bhavan, Bandra (E), Mum- 51.
- 4) DGM - I/c - IR, ONGC-WOU, NBP Gr. Heights, BKC, Bandra (E), Mumbai 51.

TO,  
The Executive Director,  
B&S Asset,  
ONGC WOU,  
Bandra Mumbai,

Subject :- (1) Inconvenience caused due to non-working DEEP FREEZER & WALK-IN chiller frequently.  
(2) Inconvenience caused due to non-working of HVAC of BLQ 2 Living Quarter since Last 1 Year.

Respected sir,

With due respect we would like to bring to your notice that both the deep freezer and walk-in chiller in BLQ-II platform galley are not working frequently. The freezer and walk in chiller is unavailable most of time since last one year. This has resulted in various problems like early decaying of veg and non-veg items which are brought once in a week through food box. This has further resulted in shortage of food items for the on board ONGC and contractual employees. Since last few days, vegetables are placed in dining hall and it starts rotting within 2-3 days as a result foul odour evolves. This has resulted in unhealthy and uncomfortable conditions in our galley.

Also HVAC is not working properly from 1 year due to continuous leakage in condenser coil and hence HVAC is not working properly. There are 4 Nos of unit at platform out of which only 1 or sometimes 2 unit are operation. These 2 units are also not working at their full strength. There is frequent leakage of Gas from these unit. The contractor team M/S Powermech Services PVT Ltd. has tried multiple times to arrest the leakage by carrying out brazing of these units but the unit work for a day or two then again there is leakage. Employees are sleeping in room at temperatures of 27 to 29 degree Celsius which causing very much inconvenience. Employees are not able to complete their daily required sleep because of the raising temperature and Hot rooms. We all employees have discussed both issues with OIM BPB and MM-BPB but till date no solutions has been received. We would like to request you to kindly send expert and qualified HVAC engineer as the current available Engineers of M/S Powermech services Pvt Ltd. are not able to resolve the issue.

Above issues being critical reason for healthy living and satisfactory working conditions of all employees, kindly look into the above said matter and make BLQ 2 HVAC and DEEP FREEZER & WALK in CHILLER with utmost priority.

With Regards,

Thanking You

Yours sincerely,

V. Bhujbal

(VILAS BHUJBAL)  
Joint Secretary K S Mumbai

BPB PLATFORM

Copy TO

- 1) Surface Manager, B&S Asset, Bandra Mumbai
- 2) Locatin Manager, B&S Asset, Bandra Mumbai
- 3) OIM BPB/BLQ 2, B&S Asset Mumbai
- 4) MM, BPB/BLQ 2, B&S Asset Mumbai
- 5) PMM, , BPB/BLQ 2, B&S Asset Mumbai
- 6) Genaral Secretary Karmchari Sanghtna, Bandra, Mumbai