



# OIL & NATURAL GAS CORPORATION (WOU) KARMACHARI SANGHTANA

AFFILIATED TO - PETROLIUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

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Flat No.102, 1st Floor, Acme Harmony-I, Poonam Nagar, Off. JV Link Road, Andheri (E), Mumbai - 400 093.

REF. : ONGC/KS/036/2020

DATE : 25/11/2020

To,  
The GGM – HRO,  
ONGC – WOU,  
NBP Green Heights, BKC,  
Bandra (E), Mumbai 51.

a/c

**Subject: Complaints of Hotel Ginger at Andheri (East).**

Respected Sir,

We are in a receipt of complaints from our crew members quarantined in **Hotel Ginger** at Andheri (East), complains are regarding quality of food along with other complaints. Following are the complaints to be addressed strictly and without delay.

- Room space is very small, there's no space for exercise like walking in the room. Please note that employees are strictly prohibited to come out of the room during 8 to 9 days i.e. quarantined period.
- Food quality is substandard and biscuits packets provided are found to be of expiry date. Hygiene practices are also very poor, linens are rarely changed.
- As quality of food is not up to the mark, some employees are compelled to order food from outside, which is not conducive during this pandemic.

It is understood that the contract of the hotel is expiring in the **month of Dec. 2020**. It is pertinent to mention here that the rate quoted by Hotel Ginger and other hotels like hotel Novatel, Lemon tree, J W Marriott Courtyard are having very meager difference, as the financial implication is negligible, we as well shift our employees to these Hotels.

Your esteemed authority is requested to kindly impanel the hotels like hotel Novatel, Lemon tree, J W Marriott courtyard for non-executives also as these hotels are having enough space in the room and food quality is also good. In any case **Ginger hotel** should not be continued for non-executives after expiry of the present contract. Till then, in the persisting scenario non executives should be allotted another hotel if available and possibly not in **Hotel Ginger**.

We have lost enough lives within the organization mainly offshore under the influence of COVID, it should be our endeavor not making any further compromises.

Thanking you,  
Yours faithfully,

**(Pradeep Mayekar)**  
**General Secretary**

**Copy to:**

1. GM - I/c IR, ONGC-WOU, Gr. Heights, BKC, Bandra (E), Mumbai 51.
2. CM(HR), I/c H&W, ONGC-WOU, Gr. Heights, BKC, Bandra (E), Mumbai 51.

26/11/2020