

# OIL & NATURAL GAS CORPORATION (WOU) KARMACHARI SANGHTANA

AFFILIATED TO - PETROLIUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

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REF. : ONGC/KS/014/2020

DATE : 2/09/2020

To,  
→ **The GGM- HRO,**  
ONGC, WOU,  
NBP Green Heights, BKC,  
Bandra (E),  
Mumbai 400051.

**Subject: Serious complaints received of Hotel Parle International from our employees presently staying in the said Hotel.**

Respected Sir,

We are in the receipt of multiple serious complaints of **Hotel Parle International**, Vile Parle (E) Mumbai, regarding unhygienic condition in the Hotel as well as sub-standard quality of food served to our employees.

It is understood that Hotel was closed for quite a long period due to lockdown declared for pandemic of COVID-19. It is understood that no responsible representative from management has visited the Hotel before empanelment.

Following are the serious complaints received from our employees who are presently staying in the Hotel.

- Food served is of sub-standard quality and tasteless.
- Fruits served are rotten.
- Bed sheets in the room are dirty which are not cleaned properly.
- TVs in the rooms are neither working nor they are recharged to have access to different channels.
- Room doors are so tight that they have to open by kicking them.
- Bathroom and toilets are in unhygienic condition.
- Sufficient staff is not available in the Hotel to give proper room service.
- There are no windows in the rooms one gets a feeling being sent to prison.

It is very unfortunate and strange to understand why without inspection the Hotel has been taken on panel. It is painful to note that management is differentiating between Executives and Non-executives for allotting Hotels, when financial implications is negligible. It is pertinent to mention here that during the lockdown period of long stay in offshore, all employees have worked together to maintain **Oil and Gas** production.

Such discriminations are uncalled for, how employees can stay in the Hotel quarantined where TV's are basic requirement and the same is not made available to them. We strongly condemned the casual approach of management towards the Non-Executives, or should we attribute that even under the pandemic conditions prevailing, hand in gloves for wasted interest are still at large.

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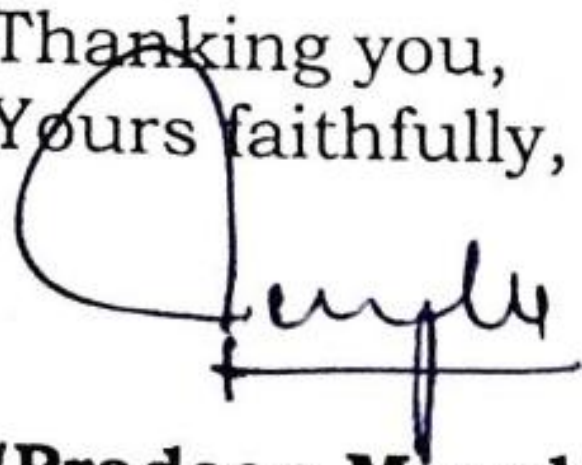


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Our compliance and cooperation to every uncomfortable condition prevailing due to the pandemic should not be leveraged to undue advantage. Your esteemed authority is requested to take immediate action initiating discontinuation of the said Hotel from our panel. Till such time all Non-Executives should be shifted and send to the Hotel J.W. Marriot and Hotel Novatel with immediate effect.

We hope management will not compel us to go on direct actions for the above-mentioned matter. This letter may please be treated as a notice to proceed on direct action within 72 hours of issuance.

Thanking you,  
Yours faithfully,



**(Pradeep Mayekar)**  
**General Secretary**

**Copy to :**

1. Director- HR, ONGC, PDDU Bhavan, Vasant Kunj, New Delhi.
2. Director- offshore, ONGC, PDDU Bhavan, Vasant Kunj, New Delhi.
3. Director- T & FS, ONGC, PDDU Bhavan, Vasant Kunj, New Delhi.
4. ED- Chief ER, ONGC, Green Hills Tel Bhavan, Deheradun.
5. ED – MH Asset, Vasudhara Bhavan, Bandra (E), Mumbai 51.
6. ED – N & H Asset, Vasudhara Bhavan, Bandra (E), Mumbai 51.
7. ED – B & S Asset, Vasudhara Bhavan, Bandra (E), Mumbai 51.
8. ED – HDS, 11 High, Sion – Bandra Link Rd., Mumbai 17.
9. ED- Deep Water, 11 High, Sion – Bandra Link Rd., Mumbai 17.
10. CGM I/c HR-ER, MH Asset, Vasudhara Bhavan, Bandra (E), Mumbai 51.
11. CGM I/c HR/ER, ONGC, WOU, Services, 11 High, Sion, Mumbai 17.
12. GM I/c IR, Gr. Heights, BKC, Bandra (E), Mumbai 51.