



OIL & NATURAL GAS CORPORATION (WOU) KARMACHARI SANGHTANA

AFFILIATED TO - PETROLIUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

Tel.: 022-26274102

Flat No.102, 1st Floor, Acme Hormony-I, Poonam Nagar, Off. JV Link Road, Andheri (E), Mumbai - 400 093.

REF. : ONGC/KS/596/2019

DATE : 10/04/2019

O/C

To,
The ED - Plant Manager,
LPG Plant,
ONGC WOU,
Uran,
Dist. Raigad.

Subject : Request to disqualify the catering contract of M/s Jai Malhar Caterers Pvt. Ltd. at Uran LPG Plant.

Respected Sir,

We are in a receipt of various serious complaints of M/s Jai Malhar Caterers Pvt. Ltd. who are awarded the catering contract at Uran LPG Plant regarding substandard service of catering. We have been receiving many complaints about the said contractor since he has taken over contract from last three years. Please find enclosed the copies of previous complaints and actual Photos of various dishes for your perusal.

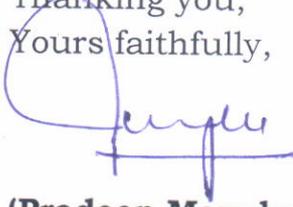
In the tenure of the said contractor, we had many meetings in your esteemed office concerning the contractor's irregularities, but there is no improvement in service as well as food quality. He had also not paid monthly salaries in time to the workmen working in this contract. Moreover catering service given by this contractor is also deteriorating day by day and he had never shown any response to improve the service & food quality.

ONGC Uran plant has floated fresh tenders to provide catering services as the present tender's tenure is maturing. Accordingly caterers have submitted their tenders including the "M/s Jai Malhar Caterers Pvt. Ltd." who is at present giving catering service to Uran LPG Plant.

As mentioned above our experience with the performance of "**M/s Jai Malhar caterers Pvt Ltd.**" is very poor from the quality and service point of view as well as multiple illegal practices towards his employees for which our employees are suffering, hence his tender should not be entertained. We have already written number of complaints against the said contractor to black list him.

Your esteemed authority is requested to initiate action immediately against the **M/s Jai Malhar Caterers Pvt. Ltd.** i.e, to disqualify the tender application before opening the price bid of the new tender. We hope your authority will not compel us to go on direct action to resolve the problem of catering service. This is mainly in the interest of our organization and our employees. **At the same time his security deposit should be with held till such time he clears all the dues of his employees deployed in the canteen.**

Thanking you,
Yours faithfully,



(Pradeep Mayekar)
General Secretary



Copy to :

- V. K. S.*
12/4/19
1. ED - HRO, ONGC-WOU, Green Heights, Bandar (E), Mumbai 51.
 2. GM I/c HR-ER, LPG Plant, ONGC-WOU, Uran, Raigad.
 3. GM I/c Vigilance, LPG Plant, ONGC-WOU, Uran, Raigad.
 4. GM I/c IR, ONGC-WOU, Green Heights, Bandar (E), Mumbai 51.
 5. CM I/c IR, LPG Plant, ONGC-WOU, Uran, Raigad.
- M. K. S.*
11/4/19