



OIL & NATURAL GAS CORPORATION (WOU) KARMACHARI SANGHTANA

AFFILIATED TO - PETROLIUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

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REF. : ONGC/KS/ 212/2017

DATE : 28/12/2017

To,

The ED – MH Asset,
ONGC, WOU,
NBP Green Heights, BKC,
Bandra (E),
Mumbai : 400 051.

o/c

Subject : Immediate rectification of issues on NQO platform raised by crew members.

Respected Sir,

This has reference to the letter dtd. 13/11/2017 received from crew members of NQO platform regarding welfare issues. For better performance and production, work atmosphere on the platform must be conducive enough, which is the responsibility of incharges of different sections. Their continuous follow up will help to rectify the issue and ultimately creates amicable atmosphere on platform. Following are the issues narrated detailed in the letter.

WELFARE ISSUES

- 1) Gymnasium Equipments - The crew has written two letters on 19/1/2015 and 15/5/2016. It is almost three years necessary changes requested are yet to see the light of the day. It will be highly appreciable if the present status of the file is brought to our notice so that we can update the same with crew members.
- 2) Replacement of walk-in deep freezer (veg and non-veg) - It is understood that for replacement of walk-in deep freezer action has already been taken to complete the work during revamping. Your authority must be aware, due to nonfunctioning of deep freezer, non-veg and vegetables gets spoiled which affects the service of the caterer. It is earnestly requested to expedite the same.

- 3) Issue of Safety Shoes - It immensely pains us to mention that for the last three years we have been pursuing for best of safety shoes to be provided in WOU, which is flagship project of ONGC and is giving 70% production of ONGC. Other than WOU some projects have already purchased "**Panther**" make safety shoes worth costing Rs. 7000/- per pair approximately. Mumbai has provided shoes worth Rs. 1600/- per pair which is also not suitable to offshore working conditions too. It is pertinent to mention here that two accidents have taken place due to slippage of safety shoes. Enquiry Committee is also constituted to rectify the problems. Your esteemed authority is requested to take up the issue with chief - HSE.
- 4) Issue of dungarees - Personal gears and or Safety is increasingly becoming a subject of neglect. The issues of dungarees is no different from issue of safety shoes. No standard quality of dungarees are provided. The material purchased shrinks by 5 to 6 inches and ultimately not suitable to wear. Only branded cloth like Century, Mafatlal, Binny etc must be procured to avoid inconvenience and unrest at the user end. We request your authority to follow the old system that cloth will be purchased and contract to be awarded to reputed tailor for stitching only. Crew will get stitch their dungarees as per actual size.
- 5) Nonfunctioning of AC in Production Lab and Chemistry Lab - AC in the Production lab and Chemistry lab is not working. It should have been immediately procured as the cost of two split AC is not more than Rs. 75000/- (Rupees seventy five thousand). Immediate action is expected for procurement of two split AC's.
- 6) Galley & Kitchen Equipments - Without galley kitchen equipments no caterer can provide good service to crew members. All items mentioned are very important for cooking food. Through board purchase all these items can be purchased from branded company. Expected immediate action on resolving these issues.
- 7) Nonfunctional TV in Recreation Hall - Welfare of offshore employees while on duty is no exception as far as negligence is concerned, it is in neck to neck competition with safety, like TV in the recreation room is nonfunctional and is sent for repair to base. Four new TV sets are required in Recreation Hall, Conference Hall, Radio Room and contractor's TV room.

ORGANISATIONAL ISSUES

- 8) Crane of NQ - south is nonoperational from more than one year. This crane is mainly used for lifting food box. In absence of this crane, food boxes are lifted from NQ - north crane, which very risky as food material is carried over / or above surge tank. Moreover chopper operation is on complete standby mode during this time.
During monsoon period food box OSV are unable to approach NQO north, so food boxes are picked at NQG north by crane as NQ south crane is nonfunctional. Canteen boys has to carry food material from NQG to NQO which is very tough & tiring.
NQ - south crane must be repaired to avoid all these unsafe operations which involves extra man hours and affecting performance also. At the same time designated food area should be enmarked.
- 9) Non availability of regular medicines - Non availability of medicines on platform is serious matter of concern. We must provide optimum medicines so that there should not be any shortage. Immediate action must be taken to replace all 34 First Aid Boxes at unmanned platform. Medicines in the first aid boxes are in expired conditions.
- 10) Repairing of damaged sofa - Sofa in the NQ recreation room must be repaired as it is damaged. Other furniture in the room are also old and in dilapidated condition requires replacement.
- 11) Excess POB at NQO - The present capacity (POB) at NQO complex is about 150 persons. It is unfortunate that all the time POB is 200+, which is against safety norms and will land us in difficulty one day. We must reduce POB and bring upto 150 POB.
- 12) Requirement of Field Toilets - There are no Field Toilets at NQO, NQG and NQD as they are interconnected, we must provide Field Toilets in the field.
- 13) Nonfunctioning of AC in dispensary, Instrument Lab, Mech Store & Electric Switch Gear Room - AC's are not working in the above mentioned rooms, are very old, require replacement. Immediate action must be taken for purchase of AC through Board as mentioned in earlier point

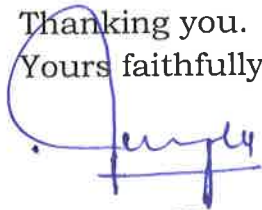
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Issues narrated in the letter are required to be attended urgently for conducive atmosphere on platform. Moreover message will be sent that they are heard by our management and they are equally concerned about requirements of safety and welfare.

Your esteemed authority is requested to kindly give direction to concerned department and authorities to resolve the issues and meeting of union representatives in your presence be called to apprise the status of these issues at the earliest.

Thanking you.

Yours faithfully,



(Pradeep Mayekar)
General Secretary



Copy to :

1. ED - HRO, ONGC-WOU, Gr. Heights, BKC, Bandra (E), Mumbai 51.
2. SM - MH Asset, ONGC-WOU, Gr. Heights, BKC, Bandra (E), Mumbai 51.
3. AM - MH-North, ONGC-WOU, Gr. Heights, BKC, Bandra (E), Mumbai 51.
4. DGM I/c IR, ONGC-WOU, Gr. Heights, BKC, Bandra (E), Mumbai 51.
5. DGM I/c HR/ER, MH Asset, Gr. Heights, BKC, Bandra (E), Mumbai 51.
6. LM - NQO, ONGC-WOU, Gr. Heights, BKC, Bandra (E), Mumbai 51.

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11/11/2018
10/11/18

B. S.