

# OIL & NATURAL GAS CORPORATION (WOU) KARMACHARI SANGHTANA

AFFILIATED TO - PETROLIUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

Tel.: 022-26274102

Flat No.102, 1st Floor, Acme Harmony-I, Poonam Nagar, Off. JV Link Road, Andheri (E), Mumbai - 400 093.

REF. : ONGC/KS/204/2017

DATE : 26/12/2017

**To,**  
The ED - HDS,  
Drilling Services, ONGC,  
11 High, Bandra Sion Link Road,  
Sion,  
Mumbai : 400 017.

**Subject : Request to Blacklist & Terminate the catering contract of  
M/s Abraham Hospitality from rigs.**

Respected Sir,

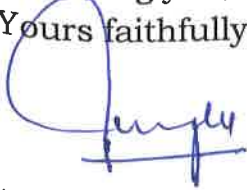
We are in a receipt of serious complaints of **M/s Abraham Hospitality** who are awarded the catering contract on Rig Sagar Kiran, Sagar Jyoti & Sagar Gaurav regarding substandard service of catering. We have been receiving complaints about the said contractor since he has taken over contracts on above mentioned three Rigs. Please find enclosed the copies of previous complaints for your perusal.

For more than a year we have been conducting meetings in your esteemed office along with contractor but there is no improvement in service as well as supplying of food box. As per contracts he has to supply four food boxes in a month where as it is observed from last some months he is supplying three food boxes in a month, as a result there is always shortage of food items on Rigs. Moreover catering service given by this contractor on three rigs is deteriorating day by day. There are multiple complaints given by Rig Managers to DGM - I/c FMG as well as to contractor.

Now sufficient time has been given to contractor for improvement in catering service but it has fallen on deaf ears. Imposing penalty to contractor is not a solution as it is practicing every month now and as a result user end is not getting proper catering service. We feel replacement of present contractor is the only solution for this problem.

Your esteemed authority is requested to kindly initiate the action immediately for removal of the contract of **M/s Abraham Hospitality** and at the same time meeting may please be arranged with all three Rig managers and union representatives in your esteemed office. We hope your authority will not compel us to go on direct action to resolve the problem of catering contractor.

Thanking you,  
Yours faithfully,



*c/c*

**(Pradeep Mayekar)**  
**General Secretary**

**Copy to :**

1. GM - I/c HR-ER, ONGC-WOU, Services, 11 High, Sion, Mumbai 17.
2. DGM - I/c FMG, ONGC-WOU, Gr. Hts, BKC, Bandra (E), Mum 51.
3. DGM - I/c IR, ONGC-WOU, Green Hts, BKC, Bandra (E), Mum 51.
4. Rig Manager, S/Gaurav, ONGC-WOU, 11 High, Sion, Mumbai 17.
5. Rig Manager, S/Kiran, ONGC-WOU, 11 High, Sion, Mumbai 17.
6. Rig Manager, S/Jyoti, ONGC-WOU, 11 High, Sion, Mumbai 17.

*Handwritten notes:*  
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