



# OIL & NATURAL GAS CORPORATION (WOU) KARMACHARI SANGHTANA

AFFILIATED TO - PETROLIUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

Tel.: 022-26274102

Flat No.102, 1st Floor, Acme Harmony-I, Poonam Nagar, Off. JV Link Road, Andheri (E), Mumbai - 400 093.

REF. : ONGC/KS/096/2017

DATE : 09/08/2017

*45h*  
*10/18*  
**To,**  
The ED – MH Asset,  
ONGC, WOU,  
NBP Green Heights, BKC,  
Bandra (E),  
Mumbai : 400 051.

*o/c*

**Sub : Complaint about poor drinking water supplied at ICP, by caterer M/s D. K. Saraf.**

Respected Sir,

We are in a receipt of serious complain regarding supply of poor, unhygienic drinking water by caterer M/s D. K. Saraf on ICP. Please find enclosed the copy of complaint signed by 68 officials on the platform which speaks about the seriousness of the complain. The testing of water is carried out on platform which reveals that water is not fit for human consumption. The report is by signed three officials i.e. I/c chemistry, HSE manager & ICM-ICP. Please find attached, copy of the report for your perusal and prompt consideration.

The condition of water bottles is in very bad shape and are very dirty. By seeing the condition of bottles nobody will think to consume the water from bottle of 20 litres. We are very confirmed that bottles are refilled in local factory and by putting branded labels are sending to rig/platform. We must write a complaint to Concern Company's supplier of drinking water along with our reports. I am sure your authority will agree with me that this is criminal activity.

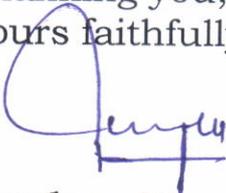
As the situation of supply of water is questionable, crew has demand one litre bottles only. We need not wait for the enquiry, looking into our lab report we find the demand quite rational, hence till such time the issue is resolved kindly stop supply of 20 litre bottles of drinking water to ICP.

:: 02 ::

The issue raised by ICPians is directly related to their health and hygiene. They are working far away from sea shore leaving behind their families where limited medical facility is available. They have to trust on the caterer for his supply which has created fears and doubt in their minds. Such incidents are spoiling the atmosphere on platforms which also hampers our productivity and progress. Moreover we are paying the caterer as per the contract's terms and conditions, why should we accept compromised quality.

Your esteemed authority is once again requested to give directives to concern authority for supply of 1 litre drinking water bottles to avoid duplicacy (duplicity). As all the crew members on ICP are in agitated mood, your intervention is required to take prompt action. At the same time caterer should be issued warning letter and imposed penalty as per term and condition in tender.

Thanking you,  
Yours faithfully,



**(Pradeep Mayekar)**  
**General Secretary**

**Copy to :**

1. ED – HRO, ONGC-WOU, Gr. Hts, BKC, Bandra (E), Mum : 51.
2. ED-Surface Manager, MH Asset, Gr. Hts, Bandra (E), Mum : 51.
3. GM – HSE, ONGC-WOU, Gr. Heights, BKC, Bandra (E), Mum: 51.
4. Area Manager South, MH Asset, Gr. Hts, Bandra (E), Mumbai 51.
5. DGM I/c, Medical, ONGC-WOU, Gr. Hts, Bandra (E), Mum: 51.
6. DGM I/c, HR-ER, MH Asset, Gr. Heights, Bandra (E), Mum : 51.
7. DGM I/c, IR, ONGC-WOU, Gr. Heights, Bandra (E), Mum : 51.

*M. G. Saleh*  
10/8/17

*M. G. Saleh*

*10/8/17*