



# OIL & NATURAL GAS COMMISSION (W.O.U.) KARMACHARI SANGHATANA

AFFILIATED TO - PETROLEUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

Tel. : 2659 9775

Flat No.102, 1st Floor, Acme Hormony-I, Poonam Nagar, Off. JV Link Road, Andheri (E), Mumbai - 400 093.

REF. : ONGC/KS/112/2016

DATE : 06/09/2016

To,

The ED – N&H Asset,  
ONGC – WOU,  
NBP Green Heights,  
Bandra (E),  
Mumbai : 400 051.

O/C

**Subject: Complaint regarding Toiletry Kit issued, is not as per the catering contract.**

Respected Sir,

We are in a receipt of complaint letter from crew members of Neelam & Heera regarding toiletry kit issued to the crew members on platform. Please find enclosed the copy of complaint for your perusal.

The Catering and House Keeping contract is awarded to **M/s. Saraf Corporation India Pvt. Ltd.** on the said platform. Contract conditions, particularly regarding "**Toiletry Kit**" all the items to be issued in the kit are specially mentioned with their brands, even then catering contractor has not given proper kit as per the contract.

The letter issued by crewmembers is self-explanatory; they have given comparison sheet mentioning what contractor in Toiletry Kit gives. There is almost a difference of **Rs. 500/- (Rupees five hundred)** per employee in the cost. Which is not acceptable to crew members.

After bringing this to the notice of OIM, action should have been initiated from his end but why OIM is silent; reasons are best known to him. Not only initiating any action, the most degrading fact is that he has not even imposed any penalty on the contractor in his bill. Why it should not be attributed that such inappropriate activities blatantly practiced, are hand in gloves with the OIM.

02

Let me recall when the BEC was taking its final shape, after a long deliberation, the matter was even raised to the level of Director Offshore, we could convince our management that with the prevailing rates no contractor can provide satisfactory catering services in offshore installation. At one stage we were carrying a feeling of guilt that pursuing rise in per day rates, which would go in favor of the contractor, may have eyebrows raised about our integrity, but we did not stop at that.

Today after going through the complaint, it not only hurts we are shamed, all our efforts to have a healthy catering on offshore installations has gone waste, when we are not demanding of any action against the OIM, it is our earnest request to your esteem authority to kindly give direction to the OIMs on the platform to strictly adhere to the conditions mentioned in the contract as ONGC is paying for it.

Even if my language carries an air of being offensive, an early action will be highly appreciated to avoid further unrest, "I take it as a privilege to quote that WOU is still the flagship and continues to stay as major earner of the organizations bread and butter", yet the toughest to work with, I humbly feel offshore employees should feel comfortable and such petty complains from the said area should not be compromised.

Thanking you,  
Yours faithfully,

(Pradeep Mayekar)  
General Secretary

ok

### **Copy to :**

1. ED-HRO, ONGC-WOU, Gr. Heights, Bandra (E), Mumbai : 51.
  2. SM, N&H Asset, ONGC-WOU, Gr. Hts, Bandra (E), Mum : 51.
  3. GM-FMG, ONGC-WOU, Gr. Heights, Bandra (E), Mumbai : 51.
  4. SAM, Neelam, ONGC-WOU, Gr. Hts, Bandra (E), Mumbai : 51.
  5. OIM, Neelam, ONGC-WOU, Gr. Hts, Bandra (E), Mumbai : 51. ~~51~~
  6. DGM I/c IR, ONGC-WOU, Gr. Heights, Bandra (E), Mumbai : 51. ~~51~~
  7. CM - I/c HR-ER, ONGC, N&H Asset, Gr. Hts, Bandra (E), Mum : 51.
  8. Dy. CLC, Shramraksha Bhavan, Chunabhatti, Sion, Mumbai : 22.

Date: - 26/08/2016

To:

The SAM,

Neelam, 7<sup>th</sup> Floor,

NBP Green Heights, Mumbai.

### Subject: Issues of Toiletry kit at Neelam.

We have been preparing toiletry kit requirement as per contract copy of catering & Housekeeping contract for Neelam. But items received are not as per requirement given by platform food committee for JULY-SEP 2016 Period. As per contract each Ongcian on platform has to get following items for toiletry kit at each quarter.

Item	Size /Quantity (As per contract & list received from Karmachari Sanghatana)	Brand Name (As per contract & list received from Karmachari Sanghatana)	Price( as per list received from Karmachari sanghatana)	Item received At Neelam	Price.
Napkin	24" x 12 "	Bombay Dying	100	Local Made Napkin	
Tooth Brush	Super	Oral-B	45	Oral-B	45
Tooth paste	150 gm	Colgate/ Vicco	105	Colgate	90
Hair oil	200 ml	Parachute / Shalimar / hair & care / all clear	95	150 ml bottle of clear oil.	99
Talcum Powder	200 gm (02 no.)	Ponds / Park avenue / Axe / Yardley	275	300 gm talcum powder of Axe	125
Shaving Cream	70 gm	Gillette / axe / Palmolive	79	Axe	78
Face wash	70 gm	Garnier	85	50 gm face wash received instead of 70 gm	82
Shampoo in place of after shave lotion	100 ml		199	Pantene shampoo	110
Body Spray	150 ml	Yardley /Brute	199	Axe Signature 122 ml	250
Shaving Razor	06 no	Gillette / Laser / Supermax	132	Gillette guard	Razor -22 Rs Blades- 50 Rs
Body Lotion	100 gm	Nivea/ Ponds / Vaseline	120	Vaseline	100
<b>Total</b>			<b>1434</b>	As Received On Platform	<b>1043</b> (Napkin Price not included)

1. Napkin received in Toiletry kit is of local made.
2. Hair oil of 150 ml received instead of 200 ml as per contract.
3. Talcum powder of 300 gm received instead of 400 gm.
4. Shaving razor of Gillette brand has been given as per contract, but the Gillette has range of variants, the cheapest variant of Gillette has been provided by Saraf.
5. Body spray 122 ml received instead of 150 ml. Body spray we have been receiving in past 3 toiletry kit is as per brand, but body spray is not effective and we think is it duplicate as the deodorizing effect is not day lasting.
6. Kit should be provided with proper packing i.e. pouch

**The kit should be supplied as per contract standard otherwise it should not be accepted.**

This is for your kind information and necessary action please.

Thanking you,

Yours Sincerely

NPC Team.

Copy to:-

1) SM, N & H Asset NBP Green Height.

2) GM- FMG, NBP Green Height.

3) OIM Neelam.

4) Karmachari Sanghatna.

Signatures of Crew Members of Neelam Process Complex.

1) Shri :- S. M. KHARE.

SMKhaRE, food committee member  
26/8/2016

2) -II- DEEPAK TAJANE

Tajane 26/8/2016 FOOD COMMITTEE MEMBER

3) -II- SIDDESH CHIKAR

Chikar

4) -II- SHRIRAM CHOUDH

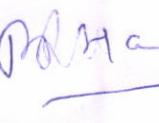
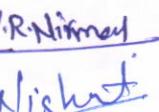
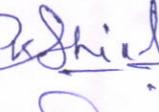
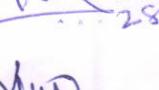
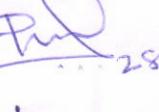
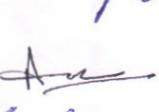
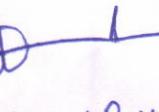
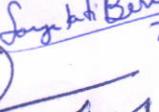
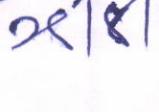
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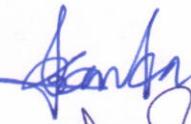
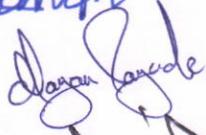
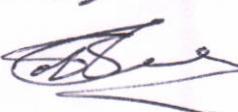
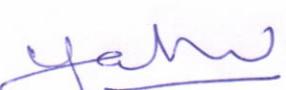
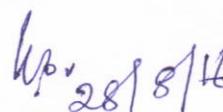
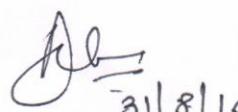
5) -II- :- D. W. BORKAR -- Twaly 26/8/16

6) -II- Siddhesh J. Bhagat Siddh 26/8/16.

7) -II- Akshay S. Pawar Akshay

8) -II- Rajan S. Pawar Rajan

- 92 SHRI : - Rohit K. Waidande T. sheet  
26/08/16  
 102 " " J. Rakesh   
Acwate P.P.  
26/08/16  
 113 " " TUSHAR PRABHAKAR AINATE   
 127 " " P. R. HADPI   
 132 " " Vijay Ramchundora Nirmal   
Nishant  
  
26/08/16  
 14) " " Nishant Meena   
 15) " " Isfam K. mod   
 16) " " Rohan Jadhav   
 17) " " PRASHANT K. SHINDE   
 18) " " V M Poemey   
 20/19. " R. R. K. Verma   
28/08/16  
 20 " " Ashutosh Verma   
28/08/16  
 21 " " A.K. Nikalje   
28/08/16  
 22. " " A. S. BAROT   
28/08/16  
 23 " " A. F. Solkar   
28/08/16  
 24 " " R. G. Negi   
28/08/16  
 25. " SAMAY PAL   
28/08/16  
 26 " " Srinivasulu Nannuri   
28/08/16  
 27 " K-RATHMANI   
28/08/16  
 28. " Shek Soumya Kanti BERA   
28/08/16  
 29. " D J VORA   
28/08/16  
 30 " K.A. Pathak   
28/08/16

- 30) Shri. BK Nanda   
31) Shri. Tayade Nayan D.   
32) " Jasbir Singh   
33) " Nitin Bhachech   
34) " Nitin Sutaria   
35) Shri. Dr. N. YADAV   
36) A. K. Sharma   
37)  SR Dalal  
38) -II — BV SIARAH   
39) -II — K. C. BISWAS   
40) -II — Amitabh A. Pimpale 

(B) 28

No. 28/8/16

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31/8/16