



# OIL & NATURAL GAS COMMISSION (W.O.U.) KARMACHARI SANGHATANA

AFFILIATED TO - PETROLIUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

Tel. : 2659 9775

Flat No.102, 1st Floor, Acme Harmony-I, Poonam Nagar, Off. JV Link Road, Andheri (E), Mumbai - 400 093.

REF. : ONGC/KS/112/2016

DATE : 06/09/2016

**To,**

The ED – N&H Asset,  
ONGC – WOU,  
NBP Green Heights,  
Bandra (E),  
Mumbai : 400 051.

*o/c*

**Subject: Complaint regarding Toiletry Kit issued, is not as per the catering contract.**

Respected Sir,

We are in a receipt of complaint letter from crew members of Neelam & Heera regarding toiletry kit issued to the crew members on platform. Please find enclosed the copy of complaint for your perusal.

The Catering and House Keeping contract is awarded to **M/s. Saraf Corporation India Pvt. Ltd.** on the said platform. Contract conditions, particularly regarding "**Toiletry Kit**" all the items to be issued in the kit are specially mentioned with their brands, even then catering contractor has not given proper kit as per the contract.

The letter issued by crewmembers is self-explanatory; they have given comparison sheet mentioning what contractor in Toiletry Kit gives. There is almost a difference of **Rs. 500/- (Rupees five hundred)** per employee in the cost. Which is not acceptable to crew members.

After bringing this to the notice of OIM, action should have been initiated from his end but why OIM is silent; reasons are best known to him. Not only initiating any action, the most degrading fact is that he has not even imposed any penalty on the contractor in his bill. Why it should not be attributed that such inappropriate activities blatantly practiced, are hand in gloves with the OIM.

Let me recall when the BEC was taking its final shape, after a long deliberation, the matter was even raised to the level of Director Offshore, we could convince our management that with the prevailing rates no contractor can provide satisfactory catering services in offshore installation. At one stage we were carrying a feeling of guilt that pursuing rise in per day rates, which would go in favor of the contractor, may have eyebrows raised about our integrity, but we did not stop at that.

Today after going through the complaint, it not only hurts we are shamed, all our efforts to have a healthy catering on offshore installations has gone waste, when we are not demanding of any action against the OIM, it is our earnest request to your esteem authority to kindly give direction to the OIMs on the platform to strictly adhere to the conditions mentioned in the contract as ONGC is paying for it.

Even if my language carries an air of being offensive, an early action will be highly appreciated to avoid further unrest, "I take it as a privilege to quote that WOU is still the flagship and continues to stay as major earner of the organizations bread and butter", yet the toughest to work with, I humbly feel offshore employees should feel comfortable and such petty complains from the said area should not be compromised.

Thanking you,  
Yours faithfully,

  
(Pradeep Mayekar)  
General Secretary

ok

**Copy to :**

1. ED-HRO, ONGC-WOU, Gr. Heights, Bandra (E), Mumbai : 51.
2. SM, N&H Asset, ONGC-WOU, Gr. Hts, Bandra (E), Mum : 51.
3. GM-FMG, ONGC-WOU, Gr. Heights, Bandra (E), Mumbai : 51.
4. SAM, Neelam, ONGC-WOU, Gr. Hts, Bandra (E), Mumbai : 51.
5. OIM, Neelam, ONGC-WOU, Gr. Hts, Bandra (E), Mumbai : 51.
6. DGM I/c IR, ONGC-WOU, Gr. Heights, Bandra (E), Mumbai : 51.
7. CM - I/c HR-ER, ONGC, N&H Asset, Gr. Hts, Bandra (E), Mum : 51.
8. Dy. CLC, Shramraksha Bhavan, Chunabhatti, Sion, Mumbai : 22.

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