



# OIL & NATURAL GAS COMMISSION (B.O.P.) KARMACHARI SANGHATANA

AFFILIATED TO - PETROLIUM & GAS WORKERS' FEDERATION OF INDIA

Reg. No. (By - II - 8268)

Tel. : 2659 9775

Flat No.102. 1st Floor, Acme Harmony-I, Poonam Nagar, Off. JV Link Road, Andheri (E), Mumbai - 400 093.

REF. : ONGC/KS/426/2015

DATE : 16.11.2015

To,  
GGM - HRO,  
ONGC, WOU,  
NBP Green Heights, BKC,  
Bandra (E),  
Mumbai 400051.

o/c

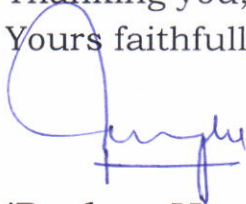
**Subject : Complaint letter for lack of basic amenities in building no. 9 ONGC colony Dharavi, Mumbai.**

Respected Sir,

We are in a receipt of complaint letter from residents of ONGC Dharavi colony, Mumbai regarding lack of basic amenities in the flats. Now we have renovated the building no. 9 in Dharavi colony and shifting our resident employees in the renovated building. During the renovation work all employees staying in colony had requested for some changes in the flats one of them was to install western style commode in place of Indian commode as their parents are old and due to age they are not able to use Indian style commode. The letter was issued by resident employees on 11/09/2015. Please find enclosed the copy of the same for your perusal. We felt to understand that when letter was issued by residents employees, action to install western style commode should have been materialized. At present the employees who had requested western style commode in building no. 8 are provided the same in their flats. There are some other problems narrated in their letter which is self explanatory.

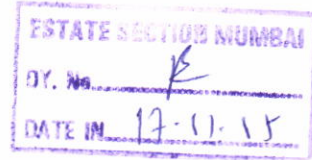
We request your esteemed authority to look into matter and direction may please given to civil department to initiate the action on the complaint received by Dharavi colony residents so that they can be shifted to building no. 9 at the earliest.

Thanking you,  
Yours faithfully,



**(Pradeep Mayekar)**  
**General Secretary**

*o/c*



**Copy to:**

1. GGM - Head Civil, ONGC, WOU, Gr. Heights, BKC, Bandra (E), Mumbai.
2. DGM I/c Estate, ONGC, WOU, Gr. Heights, BKC, Bandra (E), Mumbai.
3. CM, I/c IR, ONGC, WOU, Gr. Heights, BKC, Bandra (E), Mumbai.

*Sarjekar  
17/11/15*

*M. Wate  
17/11/15*

To  
Incharge Estate Section  
ONGC NBP Green Heights  
Bandra Kurla complex  
Mumbai

Subject: Lack of basic amenities in building no.9  
ONGC Dharavi colony.

Respected Sir

This letter is to bring to your notice the lack of basic amenities in building no 9 Dharavi colony and request for the same

It is heart that building no 8 will be taken under reconstruction and hence the residence will be re-located to building no 9

Below are few points we would like to bring to your kind attention which needs to be resolved before the re location

Western style commode need to be installed in flats of bldg no 9 as senior citizens and medically dependant family members cannot use Indian style toilets

Wooden racks and shelves are missing in kitchen witch are essential to arrange kitchen accessories

The most important amenity missing is safety door, which is almost necessary  
Colonies drainage outlet which connect to BMC drainage pipeline is chocked hence cause flooding in different parts

As all the above amenities are basic and everyday necessity it will be difficult to relocate to build. No 9 before all these things are taken care of.

We hope for your quite response and we are available if our need any further details.

Thanking you,

Yours faithfully,

  
S.J. GANGANI

  
R. POTPHODE

Note : Please find the attached list of all residence of bldg. No. 8 along with signature